EX0-102$^{Q\&As}$

Microsoft Operations Framework Foundation

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QUESTION 1

Why is the cooperation between MSF and MOF important?

A. Because MOF is based on MSF

B. Because MSF and MOF are based on ITIL

C. Because MSF is based on MOF

D. Because neither MOF nor MSF cover the entire IT life cycle

Correct Answer: D

QUESTION 2

What is the IT service lifecycle composed of?

A. Build phase, Deliver phase, Operate phase, Manage layer

B. Manage Layer, Plan phase, Deploy phase, Operate phase

C. Manage Layer, Plan phase, Deliver phase, Operate phase

D. Plan phase, Develop phase, Operate phase, Manage phase

Correct Answer: C

QUESTION 3

Which of the following Team Role Clusters takes part in the Changing Quadrant of the Process Model?

A. the Operations Role Cluster

B. the Release Role Cluster

C. the Security Role Cluster

D. the Service Role Cluster

Correct Answer: B

QUESTION 4

Which of the following is a correct combination of a Service Management Function (SMF) and a key element?

A. Availability Management - Modeling

B. IT Service Continuity Management - Plans for Failover and Restoration

C. Security Administration - Events

D. Workforce Management - Resource Capacity Management

Correct Answer: B

QUESTION 5

According to the MOF guidance, which of the following is a key requirement for planning Service Solutions?

A. A managed IT environment

B. A milestone-driven implementation process

C. Proactive Risk Management

D. Understanding of the business and the operational requirements

Correct Answer: D

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