EX0-102^{Q&As}

Microsoft Operations Framework Foundation

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QUESTION 1

Within the Tracking and Reporting step of the Risk Management Discipline, what is the purpose of a stakeholder or service status report?

A. To communicate the effectiveness of IT Operations with regard to risks

B. To communicate the overall risk to the service

C. To involve the stakeholder in the Risk Management Discipline

D. To receive approval for a request for change on security

Correct Answer: B

QUESTION 2

Which is not an accountability as defined in the Team SMF?

A. Support

B. Service

C. Solutions

D. Stabilize

Correct Answer: D

QUESTION 3

Which Service Management Function (SMF) is also addressed as an ITIL process?

A. Security Management

B. Storage Management

C. System Management

D. Workforce Management

Correct Answer: A

QUESTION 4

Which of the following is a type of risks list used by the MOF Risk Management Discipline?

A. High impact Risks List

B. Retired Risks List

C. Security Risks List

D. Solved Risks List

Correct Answer: B

QUESTION 5

Which Management Review (MR) would analyze results and take action to improve performance?

A. Change Initiation MR

B. Operational Health MR

C. Projects Plan MR

D. Release Readiness MR

Correct Answer: B