



EX0-102^{Q&As}

Microsoft Operations Framework Foundation

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QUESTION 1

What does the focus of the Governance, Risk and Compliance SMF in the Plan Phase not include?

- A. General regulatory environment
- B. High-level risks
- C. Investment determination
- D. Internal controls defined

Correct Answer: D

QUESTION 2

The MOF Team Model is based on which concept?

- A. That an operations team must achieve a number of key quality goals to be successful
- B. That clear expectations must be set with the customers
- C. That operations must be monitored and reviewed
- D. That processes must be combined with operational management

Correct Answer: A

QUESTION 3

What is the focus of the GRC SMF in the Operate phase?

- A. Documentation and Recording
- B. IT environment and configuration
- C. Management Reviews
- D. Policy retirement

Correct Answer: A

QUESTION 4

What ITIL process maps to the optimizing quadrant?

- A. Change Management
- B. Incident Management



C. Security Administration

D. Service Level Management

Correct Answer: D

QUESTION 5

What is the primary goal of the Build SMF?

A. Develop the solution deliverables to the customer Specifications, develop the solution documentation, create the development and test lab, Develop the solution deliverables to the customer? Specifications, develop the solution documentation, create the development and test lab, and prepare the solution for pilot deployment.

B. Deliver a clearly scoped plan for building and delivering an IT service solution, which is represented by a master project plan, a master project schedule, and a functional Specification at the Project Plans Approved MR.

C. Form the core project team, prepare and deliver a vision/scope document that clearly communicates the project vision and the scope of that Form the core project team, prepare and deliver a vision/scope document that clearly communicates the project? vision and the scope of that vision, and prepare a risk assessment.

D. Release the highest-quality solution possible at the Release Readiness Milestone.

Correct Answer: A

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