

# **EX0-102**<sup>Q&As</sup>

Microsoft Operations Framework Foundation

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#### **QUESTION 1**

What ITIL process maps to the optimizing quadrant?

- A. Change Management
- B. Incident Management
- C. Security Administration
- D. Service Level Management

Correct Answer: D

#### **QUESTION 2**

Which of the following is one of the main inputs and outputs of the steps in the Risk Management Discipline?

- A. Availability Plan
- B. Capacity Plan
- C. Retired Risks List
- D. Security Risks List

Correct Answer: C

### **QUESTION 3**

What does the focus of the Governance, Risk and Compliance SMF in the Plan Phase not include?

- A. General regulatory environment
- B. High-level risks
- C. Investment determination
- D. Internal controls defined

Correct Answer: D

#### **QUESTION 4**

Which of the following is part of the Changing Quadrant?

- A. the Capacity Management Service Management Function (SMF)
- B. the Infrastructure Engineering SMF



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- C. the Operations Review
- D. the post-implementation review (PIR)

Correct Answer: D

### **QUESTION 5**

What is the focus of the GRC SMF in the Operate phase?

- A. Documentation and Recording
- B. IT environment and configuration
- C. Management Reviews
- D. Policy retirement

Correct Answer: A

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