



# EX0-100<sup>Q&As</sup>

ITIL foundation certificate in it service management(exin)

## Pass EXIN EX0-100 Exam with 100% Guarantee

Free Download Real Questions & Answers **PDF** and **VCE** file from:

<https://www.passapply.com/ex0-100.html>

100% Passing Guarantee  
100% Money Back Assurance

Following Questions and Answers are all new published by EXIN  
Official Exam Center

-  **Instant Download** After Purchase
-  **100% Money Back** Guarantee
-  **365 Days** Free Update
-  **800,000+** Satisfied Customers





#### QUESTION 1

Which of the following is an example of proactive Problem Management?

- A. a trend analysis
- B. a report regarding the Problem Management process
- C. a change request
- D. an urgent change

Correct Answer: A

---

#### QUESTION 2

Which of the following is the best description of the contents of the Definitive Software Library?

- A. software awaiting user acceptance testing
- B. authorized versions of all software used on the infrastructure
- C. copies of all live software programs
- D. copies of all software versions that are needed

Correct Answer: B

---

#### QUESTION 3

Which ITIL process has the following objective? Correcting malfunctions in the services as quickly as possible by minimizing the consequences of the malfunctions, so that the user is hindered as little as possible.

- A. Change Management
- B. Availability Management
- C. Incident Management
- D. Problem Management

Correct Answer: C

---

#### QUESTION 4

Which ITIL process carries out a risk analysis on the possible threats to and vulnerabilities of the IT infrastructure?

- A. IT Service Continuity Management



- B. Problem Management
- C. Configuration Management
- D. Capacity Management

Correct Answer: A

---

#### QUESTION 5

A power failure has knocked out the entire IT infrastructure. Fortunately, there is an ITSC Plan available. When should power failure be considered a disaster to enact the ITSC Plan?

- A. When the time within which the failure should be solved, has exceeded.
- B. Immediately, as the IT service can no longer be used.
- C. When the Incident Manager thinks this is necessary.
- D. When the Continuity Manager expects the failure to last longer than the maximum period of time mentioned in the Service Level Agreement.

Correct Answer: D

[Latest EX0-100 Dumps](#)

[EX0-100 VCE Dumps](#)

[EX0-100 Practice Test](#)