

E20-018^{Q&As}

Virtualized Data Center and Cloud Infrastructure Design Specialist

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QUESTION 1

A software manufacturer is planning to convert their VDC to laaS. As part of the transformation to laaS the company realizes they have to make several organizational changes. They have already obtained executive sponsorship and made all the necessary organizational changes.

Which is the most likely next step in their transformation process?

- A. Evaluate technical and relationship skills and perform a gap analysis
- B. Build trust in the system so that the lines of business will use the services
- C. Cross train operations, development, and test to remove silos and form collaborative teams
- D. Reorganize IT as a whole to support laaS.

Correct Answer: A

QUESTION 2

The CIO has asked you to review the status of your company\\'s cloud deployment and validates that the implementation has entered the IT-as-a-Service phase.

Which capability must be in place to transmitting to this phase?

- A. Self-service
- B. Policy-driven automation
- C. Chargeback
- D. Zero-touch Infrastructure

Correct Answer: B

QUESTION 3

Which WAN connectivity solution provides the same security options utilized in a local area network (VLAN)?

- A. IP
- B. MPLS
- C. WDM
- D. Dark Fiber

Correct Answer: D

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QUESTION 4

What is the first phase of the Virtual Data Center Design Process?

- A. Evaluate technology options
- B. Create plan
- C. Perform initial analysis
- D. Gather data

Correct Answer: D

QUESTION 5

A company intends to convert their VDC to laaS. To do this they will have to implement several new

technologies and create new functions for service operations and service management. The company previously claimed to be service oriented because they had a service desk in IT to provide support.

What is

required for a successful transition to laaS?

- A. A chargeback/showback method for showing value back to the business
- B. ITIL-based, standardized service templates
- C. An expanded help desk that includes more comprehensive reporting
- D. Service level agreements with the lines of business

Correct Answer: A

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