

# C\_PXSUP\_90<sup>Q&As</sup>

SAP Certified Associate - Support Consultant for Incident Management with SAP Business All-in-One

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#### **QUESTION 1**

What should the partner do when it receives a message from a customer end user?

- A. Forward the message to SAP and advise the end-user of the current situation.
- B. Recommend to the end user to wait for the next SAP release.
- C. Undertake the support level 1 and 2 tasks of primary support services.

Correct Answer: C

#### **QUESTION 2**

What is Product Support Hierarchy in SAP environment used for? (Choose two)

- A. It is a view on the Application Component Hierarchy.
- B. It is a powerful instrument in organization and reporting within Product Support.
- C. It is part of the Service Level Agreement.
- D. In SAP, a product hierarchy is used for pricing.

Correct Answer: AB

#### **QUESTION 3**

How can you get message updates from SAP? (Choose two)

A. The job RNOTIFUPDATE01 runs and updates all the messages that had been sent to SAP and have a status change

B. The action \\'Update Message with SAP\\' is called. In this case, just the message from which the action is called will be updated

C. Via e-mail

D. Via SAP Service Marketplace

Correct Answer: AB

#### **QUESTION 4**

Which tools are suitable for analyzing a BATCH INPUT? (Choose two)

A. Batch Input Monitor (SM35)

B. System Debugging



- C. Update Debugging
- D. ABAP trace

Correct Answer: AD

#### **QUESTION 5**

For which of the following is the SQL trace (ST05) limited?

- A. The system
- B. The current instance
- C. The current work process
- D. The current user
- Correct Answer: B

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