



C_FSUTIL_60^{Q&As}

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QUESTION 1

If the variant settings for transaction FPL9 only include non-statistical items, which items would you always see? (Choose three)

- A. Dunning charges
- B. Payment on account
- C. Collective billing receivables
- D. Paid security deposits
- E. Source receivables for installment plans

Correct Answer: BDE

QUESTION 2

You are operating in a deregulated market where a single service provider (ACME Service Provider) has multiple roles: measure grid usage and send bills to customers.

What can you conclude about ACME Service Provider's role within this market?

- A. The role will contain a Service Provider agreement to support sending bills to customers.
- B. The role will exist as the Service Provider and Invoice Service Provider on each supply contract.
- C. The role will be created as division independent to support its multiple roles.
- D. The role will be mapped to multiple service types to support measuring grid usage.

Correct Answer: B

QUESTION 3

Which processes can be executed against cleared items? (Choose three)

- A. Deferral
- B. Interest
- C. Archiving
- D. Payments
- E. Returns

Correct Answer: BCE



QUESTION 4

Which functions does a transaction control in FI-CA? (Choose three)

- A. Number range assignment
- B. Allowance for manual posting
- C. Debit and credit indicator
- D. Document type
- E. Text

Correct Answer: BCE

QUESTION 5

While reviewing a customer's interaction history within the Interaction Center you discover that some interactions are missing from the interaction history.

What may explain this?

- A. An IS-U Customer Contact failed to replicate to SAP CRM.
- B. An interaction record does not have the status "completed".
- C. A previous interaction was not saved manually prior to ending the interaction.
- D. A utility contract does not exist for the customer.

Correct Answer: A

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