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ISTQB Certified Tester Foundation Level

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### QUESTION 1

The business has asked for a weekly progress report. Which of the following would be appropriate as a measure of test coverage? 2 credits

- A. Percentage of business requirements exercised
- B. Percentage of planned hours worked this week
- C. Percentage of countries that have test scenarios
- D. Percentage of test iterations completed

Correct Answer: A Scenario 11 "Incident Management"

The following is the current incident handling process in used at the company. Step 1: Incident is documented in the incident Tile with the following information:

- Software module or area where the fault occurred
- Who has reported the fault
- Hardware configuration used for the test that found the fault
- The sequential incident number (1 greater than the last one recorded)

Step 2: Developer assigned to fix the fault Step 3: Developer fixes the fault Step 4: Developer signs off the incident as closed, and it is then removed from the incident file

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### QUESTION 2

Why might a RAD approach be a better option for the test manager rather than a sequential development? 2 credits

- A. It will extend the development team's abilities and enhance future delivery capabilities.
- B. It will allow the marketing, clerical and testing staff to validate and verify the early screen prototypes.
- C. Time-box constraints will guarantee code releases are delivered on schedule.
- D. More time can be spent on test execution as less formal documentation is required.

Correct Answer: B

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### QUESTION 3

Select THREE issues from the options provided that should at least be raised. 1 credit

- A. Has there been sufficient comparison of tools?
- B. What are the problems we are trying to address?



- C. Do we have a set of tool requirements to validate the tool against?
- D. How will the implementation be organized?
- E. Which project will be selected to perform the tool pilot?
- F. Is customized training available?
- G. How will the change process be managed?

Correct Answer: ABC

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#### QUESTION 4

Which of the following are valid reasons for adopting a different life cycle (from the V model), for increments after the first year? 2 credits

- i. We do not have a clear understanding of the requirements from a customer perspective.
- ii. We see the risk of delivering requested functionality late as being higher than the risk of delivering a lower quality product.
- iii. We do not have a budget for additional regression testing which is needed to ensure that existing functionality is not compromised by future iterations.

iv.

The company test strategy does not fit well within the V life cycle model.

- A.
  - (i) and (ii)
- B.
  - (i) and (iv)
- C.
  - (ii) and (iii)
- D.
  - (ii) and (iv)

Correct Answer: A

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#### QUESTION 5

Regarding the process described above, what is the most important recommendation you would make using IEEE 1044 as a guide? 2 credits

- A. No priority or severity assigned



- B. Incident numbering is manual rather than automated
- C. No mentioning of reproduceability
- D. No classification on type of incident

Correct Answer: A

Scenario 12 "Automatic Teller Machine (ATM)"

You are a test manager in charge of integration, system and acceptance testing for a bank. You are working on a project to upgrade an existing ATM to allow customers to obtain cash advances from supported credit cards. The system should allow cash advances from 20 to 500, inclusively, for all supported credit cards. The supported credit cards are American Express, VISA, Eurocard and Mastercard.

In the master test plan the following items are listed in the section named "items and/or features to be tested":

I All supported credit cards II Language localization II Valid and invalid advances IV Usability V Response time

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