



CTAL-TM_SYLL2012^{Q&As}

ISTQB Certified Tester Advanced Level - Test Manager [Syllabus 2012]

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QUESTION 1

Assume that you are the Test Manager for a small banking application development project.

You have decided to adopt a risk-based testing strategy and 5 product risks (R1, R2, R3, R4, and R5) have been identified during the quality risk analysis.

The following table shows the risk level associated to these product risks (higher numbers mean higher risk):

Product risk	Risk level
R1	12
R2	25
R3	4
R4	20
R5	25

55 test cases have been designed and implemented to cover all these 5 product risks. The coverage is described in a traceability matrix.

This is the test execution status table, after the first week of test execution:

About 56% of the planned test cases have been successfully executed.

Assume that no additional product risks have been identified during the first week of test execution.

Product risk	Test cases				Defects	
	Planned	Run	Passed	Failed	Found	Fixed
R1	25	13	12	1	1	0
R2	12	7	6	1	1	0
R3	8	8	8	0	0	0
R4	5	2	2	0	0	0
R5	5	4	3	1	1	0

Which of the following answers would you expect to best describe the residual risks associated with the identified product risks, at the end of the first week of test execution?

- A. Since R3 is the only risk for which all test cases have passed, the risk has been reduced by 20%
- B. The test execution status table indicates that the risk has been reduced by 56%
- C. The residual risk level can't be determined, because it requires that all the test cases have been executed
- D. The test execution table doesn't give an indication of the risk level of the open defects and the test cases that failed or are not run yet



Correct Answer: D

QUESTION 2

Which of the following would you expect to be most likely an example of a demotivating factor for testers?

- A. The management asks the testers to be kept informed about the intensity, quality and results of testing
- B. The testers\' recommendations to improve the system or its testability are adopted by the development team
- C. The same regressions tests are manually executed by the same testers, for every product release, without regression test tools
- D. The testers are assessed on whether and how often they detect important and critical failures
- E. Test quality is measured by counting the number of customer/user reported problems.

Correct Answer: CE

QUESTION 3

You can count on well-written requirements, but you can\'t count on an adequate contribution of the stakeholders to the quality risk analysis. You have to mitigate the insufficient contribution of the stakeholders because the risk-based testing approach shall minimize the product risks. Your test team has one expert tester in security testing.

Which of the following test activities would you expect to be the less important in this context?

- A. Extract from the defect tracking system of the previous project all the security defects and failures, and classify them to support design and execution of specific tests
- B. Automate all functional and non-functional system tests
- C. Apply systematic and exploratory testing for integration and system test
- D. Perform exploratory testing sessions with adequate charters covering security aspects

Correct Answer: B

QUESTION 4

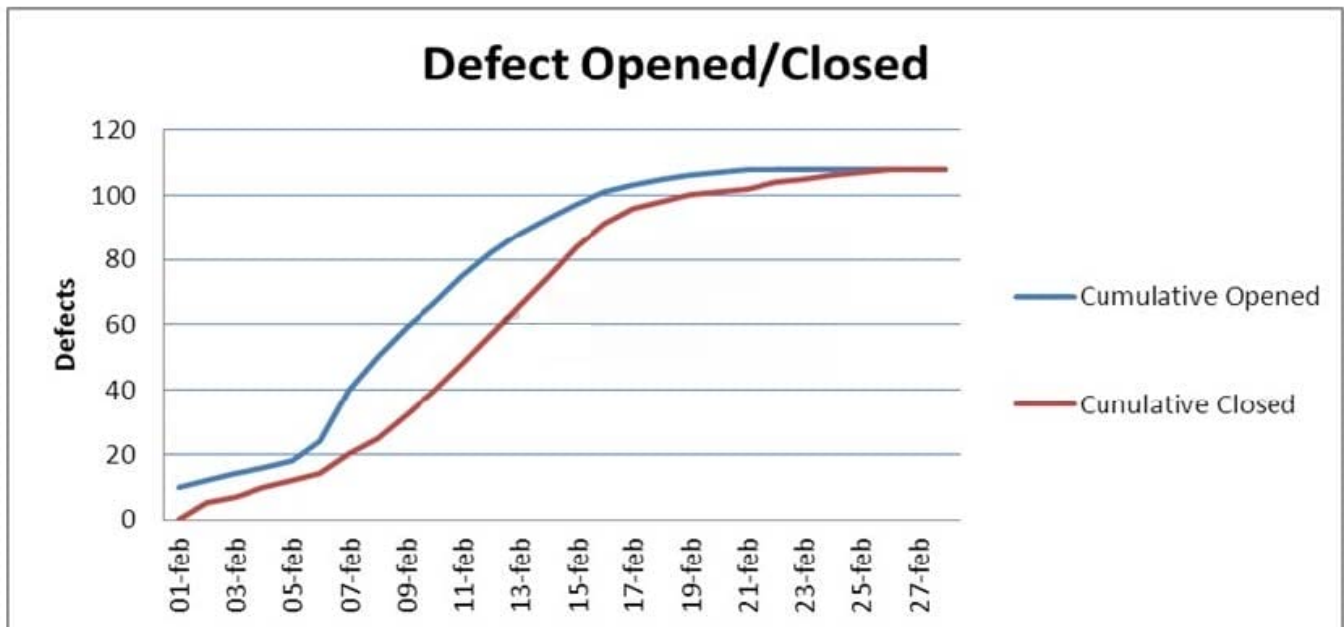
Which of the following information would you expect to be the most useful to perform a defect clustering analysis?

- A. The trend in the lag time from defect reporting to resolution
- B. The defect component information
- C. The lifecycle phase in which the defect has been introduced
- D. The defect removal efficiency information

Correct Answer: B

**QUESTION 5**

The following chart plots the cumulative number of defects opened against the cumulative number of defects closed during system testing of a software product.



Which of the following statements is true?

- A. The chart indicates that you have plenty of problems left to find
- B. The chart can be used to reveal test progress problems
- C. The chart seems to indicate that the defect management process is not working well
- D. The chart seems to indicate that the defect management process is working well

Correct Answer: D

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