



# CTAL-TM\_SYLL2012<sup>Q&As</sup>

ISTQB Certified Tester Advanced Level - Test Manager [Syllabus 2012]

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**QUESTION 1**

The following are the requirements identified as "critical": REQ-SEL-001. The user shall be able to combine all the three products with all the four durations to define an item to purchase REQ-SEL-002. The user shall be able to add a maximum of six different items to the shopping cart REQ-PUR-001. The user shall be able to purchase all the items in the shopping cart using a credit voucher REQ-PUR-002. The user shall be able to purchase all the items in the shopping cart using the available credit already charged on the smartcard REQ-PUR-003. The user shall be able to purchase all the items in the shopping cart using all the accepted credit cards (Visa, MasterCard and Great Wall Card) REG-LOGO-001. The user shall be able to logout (by clicking the logout button) from both the "select" and "purchase" pages going back to the "browse" page (anonymous navigation) Moreover the following quality risk item has been identified as "critical": QR-P1. The web customer portal might not be able to provide the expected response time (less than 10 sec) for the purchase transactions under a load of up-to 1000 concurrent users Test analysis for system testing has just begun and the

following test conditions have been identified. TC-SEL-01. Test the combinations of products and durations to define an item to purchase TC-SEL-02. Test the maximum number of items, which can be added to the shopping cart TC-PUR-01. Test the purchase of an item TC-PUR-02. Test the purchase of an item with the credit charged on the smartcard What is the MINIMUM number of test conditions that must be added to fulfill both the EXCR1 and EXCR2 exit criteria?

- A. 1
- B. 2
- C. 3
- D. 4

Correct Answer: C

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**QUESTION 2**

Consider the following statements describing the importance of improving the test process:

- I. Test process improvement is important because being focused only on the test process it can provide recommendations to improve the test process itself, but it can't indicate or suggest improvement to areas of the development process
- II. Test process improvement is important because it is much more effective than software process improvement to improve the quality of a software system
- III. Test process improvement is important because several process improvement models (STEP, TPI Next, TMMi) have been developed over the years
- IV.

Test process improvement is important because every organization, regardless of the context, should always achieve the maximum level of maturity of testing described in the test improvement models such as TMMi Which of the following answers is correct?

- A.
- I. and IV. are true; II. and III. are false



B.

I., II., III. and IV are false

C.

I., II. and III are true; IV. is false

D.

I., II. and III. are false; IV. is true

Correct Answer: B

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### QUESTION 3

After a selection process you have selected a test management tool that is going to be introduced in your organization and used by your test team in a pilot project.

You have already identified the member of your test team who will be the administrator of the tool, since he/she has a significant experience with the administration of test management tools and so he/she is able to make effective and efficient

up-front decisions about "how" the tool will be used. You have also developed a training plan for the other members of your test team.

In collaboration with the administrator of the tool you have also devised standard ways of managing, storing and maintaining the tool and its assets including backup/restore procedures.

You have also analyzed standard formats supported by the tool (CSV, XLS, XML, etc.) to export, import and archive all the information managed by the tool itself (requirements, test case specifications, test plans etc.) for compliance with the

most important test management tools, in order to minimize the impacts of migrating this information to a new tool that could replace the existing one in the future.

Which of the following phases in the lifecycle of the new tool has NOT been adequately considered in this description?

A. Acquisition

B. Support and maintenance

C. Evolution

D. Retirement

Correct Answer: C

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### QUESTION 4

Consider a defect report and assume that a part of its lifecycle includes the following states: New: Is the initial state



Working. Means that the developers are addressing the defect in order to produce a fix for the defect Clarification: Means that the developers need more information from the tester to address the defect and produce a fix for the defect and

the tester is working to provide this information to the developers Verification: Means that a fix for the defect has been produced and the tester is running the adequate tests to verify whether the fix solves the defect Closed. is the final state Which of the following answers represents an invalid sequence of states that can't lead the bug report to the "Closed" state?

- A. New, Working, Verification, Working, Clarification, Working, Verification, Closed
- B. New, Working, Clarification, Working, Verification, Closed
- C. New, Working, Verification, Working, Clarification, Working, Closed
- D. New, Working, Verification, Closed

Correct Answer: C

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#### QUESTION 5

Which of the following statements describing the consequences of specifying test conditions at a detailed level is NOT true?

- A. In an environment where the test basis is continuously changing, it is recommended to specify test conditions at a detailed level in order to achieve a better maintainability
- B. The specification of test conditions at a detailed level can be effective when no formal requirements or other development work products are available
- C. The specification of test conditions at a detailed level can require the implementation of an adequate level of formality across the team
- D. For system testing, the specification of test conditions at a detailed level, carried out early in the project as soon as the test basis is established, can contribute to defect prevention

Correct Answer: A

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