



Six Sigma Green Belt

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QUESTION 1

A set of values or items selected from some population.

- A. Factors
- B. Alpha Risk
- C. Sample
- D. Sample Size

Correct Answer: C

QUESTION 2

With the use of Statistics we define the population to be a large enough sample set of data such that you can analyze it and draw conclusions as to all of the data.

A. True

B. False

Correct Answer: B

QUESTION 3

Customers make a purchase decision based on a number of factors. In Lean Six Sigma we refer to these decision points as CTQ\\'s or as _____.

- A. Critical-to-quality
- B. Conscious thought qualities
- C. Conspicuous time quandaries
- D. Cost of the quantity

Correct Answer: A

QUESTION 4

Explain the purpose of "mistake proofing." Explain the functioning of mistake proofing.

Correct Answer: Check the answer in explanation.

Mistake proofing is used to create "robust steps" in a process or service, or components of a product, denoted as Xs, which are not susceptible to human error. It is used on the critical parameters shown in column 1 in the table below and on the potential failure modes shown in column 2 of the table below. Column 12 in the table below is used to list a



mistake proofing solution to potential failure modes (column 2). There are many types of mistake proofing solutions to prevent failure modes, for example, alarms that indicate danger to an operator, color coding medical records by type (green for pediatric and orange for geriatric), or a hand harness for a press to prevent an operator from getting his/her hands crushed in the press. Team members can brainstorm for mistake proofing solutions to potential failure modes, or they can review the literature on mistake proofing techniques.

| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 1 4 | 1 5 | 16 |
|--------------------|---------------------------|-----------------------------|----------|------------------|------------|------------------|-----------|-----|--------------------|-----------------------------------|--------------|----------|------------|-----------|-----|
| Critical Parameter | Potential Failure mode | Potential Failure Effect | Severity | Potential Causes | Occurrence | Current Controls | Detection | RPN | Recommended Action | Responsibility and Target Date | Action Taken | Severity | Occurrence | Detection | RPN |
| Befa | Before RPN = | | | | | | | | Afte | r RPN = | - | | | | |

Format for a FMEA

QUESTION 5

When constructing a Fishbone Diagram using the _____ approach is the most classic arrangement.

A. 6M

B. 4M

C. 5M

D. Alphabetical

Correct Answer: A

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