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Six Sigma Green Belt

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**QUESTION 1**

Training cost is \$4,000 and a project required an initial investment of \$30,000. If the project yields monthly savings of \$2,000 beginning after 3 months, what is the payback period in months (before money costs and taxes)?

A. 10

B. 20

C. 27

D. 33

Correct Answer: B

QUESTION 2

Which statement(s) describe an undesirable situation when implementing SPC?

A. The lower Control Limit for the R chart is equal to zero

B. Attempt to use SPC for tracking transaction times at a warehouse

C. A process is in Statistical Control before implementation of SPC

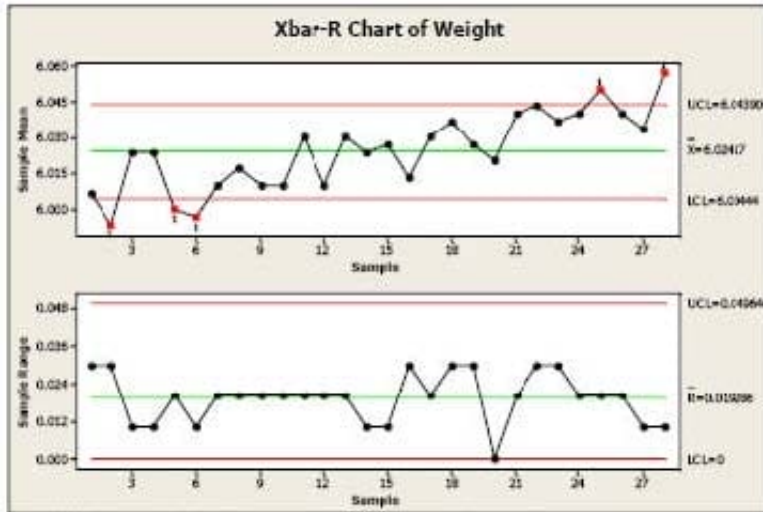
D. The Control Limits are wider than the customer specification limits

Correct Answer: D

QUESTION 3

Use Minitab to construct an X and R-chart from this data set. Is the process stable? If no, at what times is it unstable?

Correct Answer: Check the answer in explanation.



No, when 9:30am, 10:15am, 10:30am, 3:15pm and 4:00pm.

QUESTION 4

The fundamental purpose of establishing teams is to:

- A. Provide team members a form of job enrichment and broadening
- B. Improve the internal efficiencies of the organization
- C. Teach team members new problem solving skills
- D. Avoid spending money on outside consultants

Correct Answer: B

Teams may provide particular members with opportunities to broaden their skill and experience sets, as well as increased visibility and self-satisfaction, but those are ancillary benefits, rather than the fundamental purpose of establishing teams. Teams are formed to improve processes and solve problems. Because this ultimately is designed to enable the organization to better perform its purpose with a lesser amount of wasted effort and resources, teams are ultimately formed to improve the efficiencies of the organization.

QUESTION 5

Which of the following tools is used to translate broad requirements into specific requirements?

- A. A quality control plan
- B. The theory of constraints (TOC)
- C. A critical to quality (CTQ) tree
- D. A process flowchart

Correct Answer: C



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