



# CSSGB<sup>Q&As</sup>

Six Sigma Green Belt

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### QUESTION 1

Lean removes many forms of \_\_\_\_\_ so Six Sigma can focus on reducing \_\_\_\_\_.

- A. Waste, variability
- B. Inventory, defects
- C. Waste, cost
- D. Movement, variation

Correct Answer: A

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### QUESTION 2

A bar chart that depicts the frequencies of numerical or measurement data.

- A. Sample
- B. Histogram
- C. Check Sheet
- D. Process Map

Correct Answer: B

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### QUESTION 3

Which three of the following four techniques could easily be used to display the same data?

- I. Stem and leaf plots
- II. Boxplots
- III. Scatter diagrams
- IV.

Histograms

- A.
- B. I, II, and III only
- C. I, II, and IV only
- D.



I, III, and IV only

D.

II, III, and IV only

Correct Answer: B

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#### QUESTION 4

Give examples of measurement data. Explain why each example is measurement data.

Correct Answer: Examples of measurement data: cycle time, weight, and temperature. Measurement data are continuous data.

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#### QUESTION 5

Construct a control chart for the following 3 years of weekly sales data for the Latin American Division of a hospital supply company.

Correct Answer: Check the answer in explanation.

Weekly Hospital Supply data is listed across the rows for 3 years



20,594.0	39,447.7	34,884.9	30,895.5	24,420.5	25,774.4	21,847.8
32,095.5	37,328.1	26,053.5	34,475.1	23,539.9	29,721.0	36,508.4
31,972.7	20,496.3	31,970.9	21,406.3	20,123.7	25,977.4	22,057.3
29,258.7	27,054.7	19,044.3	19,096.2	12,629.3	21,780.3	8,161.7
29,876.2	30,136.4	26,456.7	30,099.8	20,265.1	30,219.2	18,621.7
30,116.9	22,898.7	23,167.3	12,889.2	22,943.3	26,445.9	17,671.1
22,689.7	32,186.2	27,144.3	40,109.7	23,210.1	24,863.2	16,859.6
23,640.8	32,579.6	16,155.0	29,424.0	19,994.2	37,201.9	36,673.1
24,034.6	20,082.6	31,597.9	12,122.8	15,737.4	35,017.2	16,550.8
19,720.4	21,028.6	22,531.0	29,792.0	17,870.4	25,190.8	26,550.6
13,394.4	29,292.0	29,478.6	11,839.4	26,331.7	29,647.5	24,929.8
24,959.7	6,594.5	17,086.2	4,945.2	23,232.7	17,871.3	22,874.1
28,181.8	26,110.9	18,595.0	28,770.3	18,607.7	38,645.3	21,746.6
23,092.9	32,058.7	31,578.4	29,364.7	6,872.8	13,886.7	38,049.8
32,245.3	26,072.7	27,118.6	24,881.4	27,277.2	30,522.2	33,493.6
35,899.3	27,833.8	20,321.1	36,236.4	29,992.1	25,029.5	23,004.0
33,282.1	28,741.1	17,702.2	25,963.0	13,915.7	25,416.9	21,448.6
27,494.1	21,020.7	33,265.4	35,491.0	27,897.6	19,611.2	14,903.2
30,608.8	14,694.7	29,046.7	36,153.4	34,614.4	24,937.3	28,996.3
5,991.3	9,056.1	31,705.0	32,959.2	11,831.6	24,567.5	21,397.9
21,335.7	19,655.3	27,238.7	19,239.4	31,899.1	22,663.4	18,906.8
14,227.5	29,180.8	25,484.7	23,547.2	25,919.4	14,761.7	18,666.0
26,977.7	17,805.9					

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