



# CSSGB<sup>Q&As</sup>

Six Sigma Green Belt

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#### QUESTION 1

Standardized work instructions apply to which resource in the process of interest?

- A. People
- B. Machines
- C. Supervision
- D. Engineering

Correct Answer: A

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#### QUESTION 2

The main difference between traditional kaizen and the kaizen blitz approach is:

- A. The number of people involved
- B. The pace of the change effort
- C. The amount of floor space saved
- D. The commitment level of management

Correct Answer: B

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#### QUESTION 3

Training cost is \$4,000 and a project required an initial investment of \$30,000. If the project yields monthly savings of \$2,000 beginning after 3 months, what is the payback period in months (before money costs and taxes)?

- A. 10
- B. 20
- C. 27
- D. 33

Correct Answer: B

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#### QUESTION 4

A Belt concludes a Lean Six Sigma project with the creation of a Control Plan. At what point can the Control Plan be closed?



- A. Never, a Control Plan is a living document
- B. As soon as the Champion signs off
- C. Within 30 days of the LSS project review team meeting
- D. After the project has been presented at the recognition event

Correct Answer: A

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#### QUESTION 5

During the team building phase, which of the following best describes the actions of the team?

- A. The group is uncertain of their duties
- B. Members prioritize and perform tasks
- C. Member cooperation is evident
- D. The team leader usually delegates duties

Correct Answer: A

This question requires some knowledge of team life cycles. Some authorities refer to the team life cycle phases as build, develop and optimize. Others use forming, storming, norming and performing. The building phase is an early one in which the leader provides more direction and the group is uncertain of their roles and duties (Answer a). During this period, the leader does not delegate responsibilities readily and the team usually does not have the skills and experience to prioritize and perform tasks without assistance.

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