



# CSSBB<sup>Q&As</sup>

Six Sigma Black Belt Certification - CSSBB

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### QUESTION 1

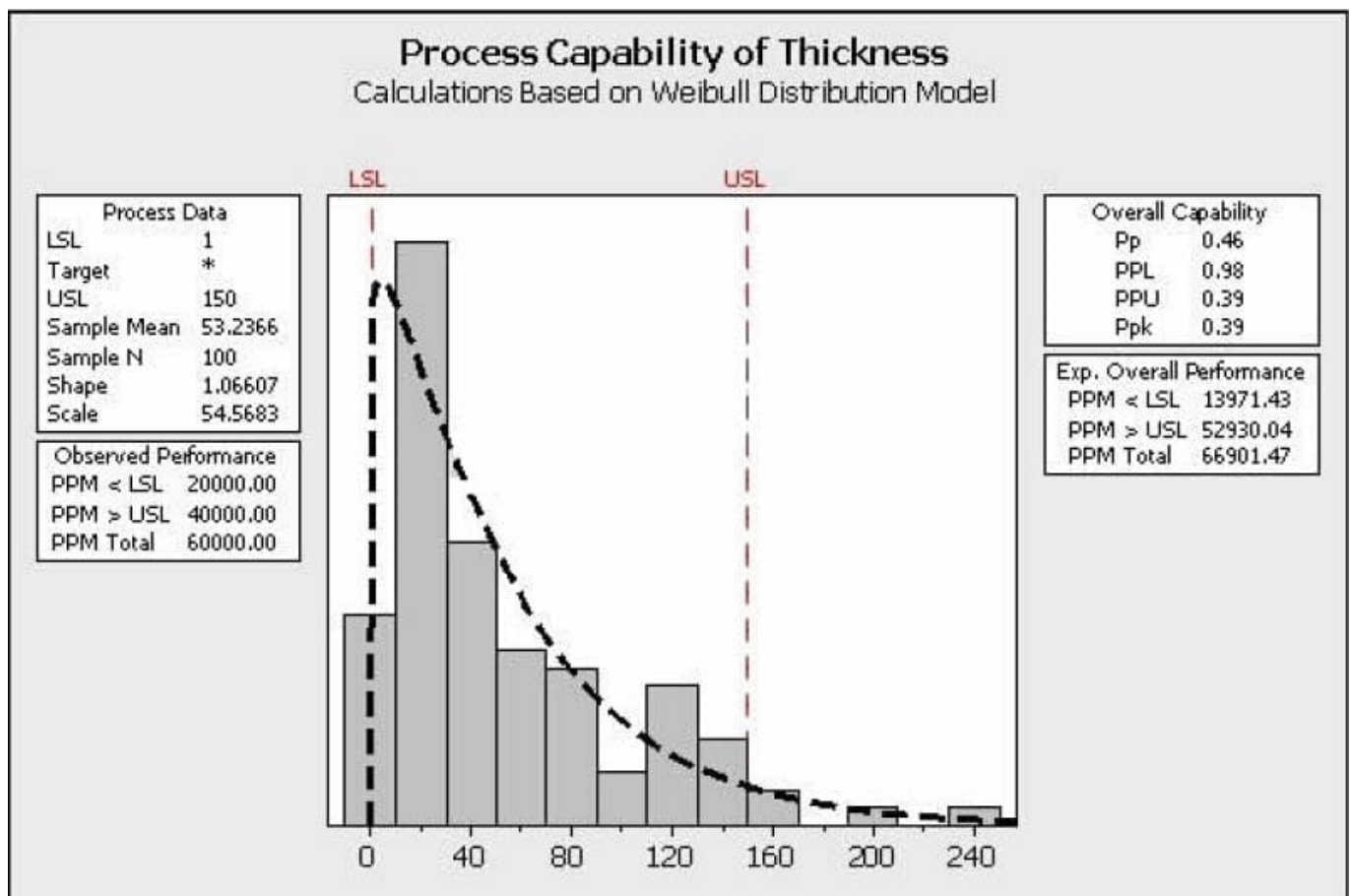
Situations where standardized work needs to be incorporated include all of these except \_\_\_\_\_.

- A. Machines continually operating to reduce the labor cost per piece
- B. Lack of a system to assure proper inventory levels at repair stations
- C. Changeover instructions incomplete
- D. Process flow for the same product assembly taking various cycle time for completion

Correct Answer: A

### QUESTION 2

Review the analysis shown here. Which statements are true about the process? (Note: There are 3 correct answers).



- A. The initial focus for this project would be to determine why the thicknesses are so frequently too low
- B. The majority of the process is closer to the lower specification limit
- C. This process is described with the Weibull Distribution



- D. The process has more problems with Variation than Centering
- E. The process follows a non-normal distribution with the given data

Correct Answer: BDE

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### QUESTION 3

Which of these elements are not included in Implementation plans?

- A. Work breakdown structure
- B. Risk management plans
- C. Cost/Benefit ratios
- D. Planned audits of work completion

Correct Answer: C

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### QUESTION 4

If a Six Sigma project was to reduce changeover times and the team found the project success was decreasing over time since changeover times began to creep back up, which Lean tools should be considered in the Control Phase to reestablish and sustain the project success?

- A. Improve the lighting to assure adequate visibility
- B. Confirm a Visual Factory exists to assure proper communication of status of machines
- C. Implement Kanbans to assure enough inventory for the process step
- D. Reword the standardized work instructions to use active verbs and not passive phrases

Correct Answer: B

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### QUESTION 5

Contingency Tables are used to test for association, or dependency, between two or more classifications.

- A. True
- B. False

Correct Answer: A

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