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QUESTION 1

QFD can be used to provide forward and backward traceability of value in the software development life cycle.

- A. True
- B. False

Correct Answer: A

QUESTION 2

QA is a management function with emphasis on the process producing the product.

- A. True
- B. False

Correct Answer: A

QUESTION 3

Which of the following would be considered an important prerequisite to quality planning?

- A. Establishing a Quality Assurance Function
- B. Defining the IT Vision, Mission, and Goals
- C. Defining the Quality Assurance Mission and Goals
- D. Adopting the Six Sigma Concept
- E. Calculating Cost-of-Quality for the IT Organization

Correct Answer: B

QUESTION 4

The loss associated with risks can be calculated as follows:

- A. The cost of controls to minimize the risk
- B. The probability of an undesirable event occurring times the loss associated with the event
- C. Implement cost-of-quality accounting
- D. Obtain loss from a control chart
- E. Use budgetary accounting



Correct Answer: B

QUESTION 5

If an organization was to categorize risks as critical, major, or minor what aspect of Risk Management would that be called?

- A. Risk Prioritization
- B. Risk Response Planning
- C. Risk Resolution
- D. Risk Analysis
- E. Risk Monitoring

Correct Answer: A

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