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QUESTION 1

The definition for Reliability is:

- A. The amount of computing resources and code required by a program to perform a function.
- B. Extent to which access to software or data by unauthorized persons can be controlled.
- C. Effort required learning, operating, preparing input, and interpreting output of a program.
- D. Effort required locating and fixing an error in an operational program.
- E. None of the above

Correct Answer: E

QUESTION 2

Which of the following is considered a product measure?

- A. Overall development time
- B. Average level of experience of development staff
- C. Rate time
- D. Quality
- E. Time spent fixing errors

Correct Answer: D

QUESTION 3

In the new quality management philosophy, the emphasis must be on: A. Defect Identification

- B. Quality Control
- C. Reducing Rework
- D. Catching Defects

Correct Answer: C

QUESTION 4

The amount of effort required to intercouple or interconnect computer systems is referred to as:

- A. Reusability



- B. Flexibility
- C. Portability
- D. Interoperability

Correct Answer: D

QUESTION 5

If your customer complains that you made an error, you need to do the following:

- A. If you are wrong, admit the error
- B. Negotiate a satisfactory resolution
- C. State solution and get agreement
- D. Take action to implement a solution
- E. All of the above

Correct Answer: E

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