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QUESTION 1

Which of the following are not included in an Update Set, by default? (Choose four.)

A. Homepages

B. Data

C. Published Workflows

D. Business Rules

E. Schedules

F. Database changes

G. Related Lists

H. Report Definitions

I. Scheduled Jobs

J. Client Scripts

K. Views

Correct Answer: BEFI

QUESTION 2

ServiceNow contains over 25 different report types. What are some of the types?

Choose 5 answers

A. Pie

B. Speedometer

C. Odometer

D. Thermometer

E. Horizontal Bar

F. Semi-Donut

G. Donut

Correct Answer: ABEFG

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QUESTION 3

After you create a new table, what is the best practice regarding the navigation pane?

Choose 2 answers

A. Set the filter condition on the Application Menu

B. Set the font style on both the Application Menu and the Module

C. Specify which Roles are able ta see the Module

D. Specify which Roles are able to see the Application Menu

E. Create Application Menu with the same name as the table label

F. Create Module with the plural of the table label

Correct Answer: CD

QUESTION 4

An IT user calls the service desk because they need to work on task records. All they can see is Self Service on their homepage when they login to the

ServiceNow instance. What issue could explain this?

Choose 2 answers

A. Their user account failed LDAP authentication

B. Their user account is not logged in properly

C. Their user account was not approved by their manager

D. Their user account does not have itil role

E. Their user account does not belong to any groups, which contain the itil role

Correct Answer: DE

QUESTION 5

What Is the purpose of the Fitter navigator In the Application Navigator?

A. Filter applications in order of use

B. Quickly navigate to applications and modules

C. Collapse and expand applications

D. List applications In order of Top Requests

Correct Answer: C

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