



# CSA<sup>Q&As</sup>

Certified System Administrator

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### QUESTION 1

Form a form, what would you click, to modify the order of the fields on the form? Choose 2 answers

- A. Context Menu > Configure > Form Layout
- B. Context Menu > Form > Layout
- C. Right click on header > Configure > Form Design
- D. Context Menu > Configure > Form Designer
- E. Right click on header > Configure > UX Dashboard

Correct Answer: AC

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### QUESTION 2

Which term refers to application menus and modules which you may want to access quickly and often?

- A. Breadcrumb
- B. Favorite
- C. Tag
- D. Bookmark

Correct Answer: B

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### QUESTION 3

What is the purpose of a Data Policy?

- A. Data Policies enforce security
- B. Data Policies standardize data in Update Sets
- C. Data Policies enforce data consistency
- D. Data Policies apply to lists to standard data

Correct Answer: C

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### QUESTION 4

For your implementation, the following tables. are extended from each other:



1.

Incident table is extended from Task table.

2.

Super Incident table is extended from Incident table,

In this situation, which table(s) are Parent, Child and Base tables? Choose 5 answers

- A. Incident table is a Base table
- B. Incident table is a Parent table
- C. Incident table is a Child table
- D. Super Incident table is a Child table
- E. Super Incident table is a Parent table
- F. Super Incident table is a Base table
- G. Task table is a Base table
- H. Task table is a Parent table
- I. Task table is a Child table

Correct Answer: BCDGH

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#### QUESTION 5

What is the difference between a UI Policy and Data Policy?

- A. Data Policies run when data is entered through the form, by an Import Set, or by web services, while UI Policies are set only by web services
- B. Data Policies can be converted into UI Policies, but UI Policies cannot be converted into Data Policies
- C. Data Policies run regardless of how data is entered into ServiceNow, while UI Policies are used for form interactions
- D. Data Policies run only after UI Policies run successfully

Correct Answer: C

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