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QUESTION 1

Three Standard Deviations on left and right side of the mean would include what % of the total data points in Normal Distribution?

A. 68 %

B. 97 %

C. 99 %

D. 95 %

Correct Answer: C

QUESTION 2

What is a process?

A. a system used in manufacturing

B. a six sigma computer application

C. any repetitive action in a business environment

D. a macro in Microsoft excel

Correct Answer: C

QUESTION 3

When we create a Process Map we use a diamond shape to designate a _____.

A. Process has come to an end

B. Decision point has been reached

C. Report must be filed

D. Standard Activity is defined

Correct Answer: B

QUESTION 4

One method of implementing control to the critical phase of a process is to automate the stoppage of the process if a key metric goes out of specification.

This control tool is called _____.

A. Process Interruption

B. Poka-Yoke

C. Spec Stop

D. Flow Protection

Correct Answer: B

QUESTION 5

A Belt has determined that the way a printed circuit board is soldered can reduce network by 20% thereby improving the RTY. According to Cost of Poor (COPQ) definitions RTY improvement would be considered _____.

A. Hard savings

B. Downsizing savings

C. Soft savings

D. Median savings

Correct Answer: A