



# CLSSYB<sup>Q&As</sup>

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#### QUESTION 1

The DMAIC approach to problem solving stands for Define, \_\_\_\_\_, Analyze, Improve and Control.

- A. Manage
- B. Measure
- C. Memorize
- D. Manipulate

Correct Answer: B

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#### QUESTION 2

Hypothesis Tests determine the probabilities of differences between observed data and the hypothesis being solely due to \_\_\_\_\_ based on the result of the Pvalues.

- A. Human error
- B. Measurement error
- C. Shift differences
- D. Chance

Correct Answer: D

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#### QUESTION 3

Benefits and working conditions would be primarily the concern of which of the following?

- A. Voice of the Customer
- B. Voice of the Employee
- C. Voice of the Business
- D. Voice of the Process

Correct Answer: B

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#### QUESTION 4

Six Sigma refers to a process whose output has at least 95% of its data points within 6 Standard Deviations from the Mean.

- A. True



B. False

Correct Answer: B

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#### QUESTION 5

Following have been exponents of Quality evolution except:

A. Juran

B. Philip Crosby

C. Wockhardt

D. Deming

Correct Answer: C

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