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QUESTION 1

The Standard Deviation for the distribution of Means is called the _____ and approaches zero as the sample size reaches 30.

- A. Standard Error
- B. Mean Deviation
- C. Mean Spread
- D. Mean Error

Correct Answer: A

QUESTION 2

Kano Model depicts the following from the customer, EXCEPT:

- A. Delighters
- B. Satisfiers
- C. Must-Be
- D. Objections

Correct Answer: D

QUESTION 3

When completing an FMEA what are standard process controls that are typically used to prevent a failure in a process?

- A. Statistical Process Control, Poke-Yoke, Inspection
- B. Checksheets, Customer Interviews, Surveys
- C. Customer Complaints, Inspections, Error Proof
- D. Statistical Process Control, tracking defects in process

Correct Answer: B

QUESTION 4

If the effort variance of your project shows a negatively skewed normal distribution curve, what will you infer from the following?

- A. This means that the project is proactively finishing ahead of time



- B. Project is in control
- C. Project is influenced by lot of special causes
- D. None of the above

Correct Answer: A

QUESTION 5

What kind of Graph would help us to analyze stability of non parametric distribution of data points.

- A. P Chart
- B. I-mR Chart
- C. C Chart
- D. Box Plot

Correct Answer: D

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