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QUESTION 1

Since the implementation of a cloud infrastructure, a senior level network administrator's job description has changed from being responsible for maintaining the hardware of the network infrastructure to more of a management position, ensuring the cloud vendor is providing the services specified in the contract with the company. Which of the following has been impacted the MOST by the change in job responsibility?

- A. Service Transition
- B. Service Design
- C. Service Operation
- D. Service Strategy

Correct Answer: B

QUESTION 2

In which of the following service management design lifecycle process would cloud service component attributes be identified?

- A. Knowledge management
- B. Information security management
- C. Service asset and configuration management
- D. Supplier management

Correct Answer: C

QUESTION 3

Elastic computing is important to businesses as it relates to which of the following cloud characteristics?

- A. Scalability
- B. Security
- C. Integrity
- D. Distribution

Correct Answer: C

QUESTION 4

A retail company has decided to move its inventory software to the cloud. The company is concerned about maintaining



PCI compliance for credit card data and does not want to have this data compromised. Which of the following can the company do to BEST help mitigate security concerns? (Select two.)

- A. Work with the cloud vendor to encrypt data
- B. Manually enter credit card numbers into the software
- C. Recycle all paperwork containing full credit card numbers
- D. Perform regular onsite backups of the data
- E. Perform quarterly audits with a third party

Correct Answer: BD

QUESTION 5

An external cloud service provider has been chosen by a financial company to deliver some capabilities that used to be performed in-house. Which of the following would provide the BEST amount of coverage to the financial company byway of continually asserting that there is an acceptable security posture being achieved by the service provider?

- A. Define required security service levels, agree on security evaluation criteria, and perform regular compliance checks based on the service levels and evaluation criteria.
- B. Perform a penetration test every 6 to 12 months and mandate that any unacceptably high issues or risks are mitigated.
- C. Perform a risk assessment annually and mandate that any unacceptably high risks are mitigated.
- D. Ensure that the service provider aligns to an industry standard, such as ISO 27000 series or another regulatory compliance framework and request that they self-monitor annually.

Correct Answer: A

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