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QUESTION 1

All of the following are routing features of production workflow EXCEPT:

- A. work monitoring.
- B. support for multiple queues based on work type
- C. sorting queues in date order.
- D. pending or holding items.

Correct Answer: A

QUESTION 2

A government entity must make certain documents available to the public on a regular basis. These documents contain private information. What technology could be implemented to resolve this situation?

- A. Forms recognition
- B. Redaction
- C. PDF conversion
- D. Records management

Correct Answer: B

QUESTION 3

Certkiller is currently digitizing forms and documents in an imaging system and has identified the requirement to forward these documents in a pre-defined and controlled way from one worker to another worker for processing. What kind of solution should the company consider?

- A. E-mail routing
- B. Ad hoc workflow
- C. Production workflow
- D. Intranet distribution

Correct Answer: C

QUESTION 4



A client bills customers with invoices generated on a laser printer. The invoice includes a payment stub that is mailed back to the client with payment. Currently, the client scans the payment stub and check by utilizing heads-up indexing to apply the index information. Which of the following methods would be the easiest and LEAST expensive to index the scanned images?

- A. Continue with current method of heads-up indexing of scanned payments
- B. Create Optical Mark Recognition (OMR) or bar coded coversheets that are placed at the beginning of each payment when scanned with index information
- C. Continue printing invoices on a laser printer but include a bar code with index information on the submission stub
- D. Purchase indexing software and hardware to automate this process

Correct Answer: C

QUESTION 5

Certkiller had designed a new system for processing and then viewing the student records from the Web.

Each student has one image(8" x 11") that was scanned at 300 dpi and when compressed takes up approximate 52KB of space. Which of the following methods has been used to store the image?

- A. DjVu
- B. LDF LuraDoc
- C. ITU (CCITT) Group IV
- D. ITU (CCITT) Group III

Correct Answer: D

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