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QUESTION 1

A client is starting a new marketing program which will generate one million forms per year. The client wants to buy enough storage for five years. Forms will be paper-based and web-based. For year one, 80% of the forms received will be paper-based and must be scanned. After that, 80% of the forms will be web-based. Paper forms must be scanned in color and will require 300 KB each, while web forms require 10 KB. How much storage should be recommended?

- A. 82 GB
- B. 164 GB
- C. 514 GB
- D. 5.14 Terabyte

Correct Answer: C

QUESTION 2

A Request For Proposal (RFP) includes a workflow requirement for reassigning work. What feature ensures that work can be or has been reassigned?

- A. Records management
- B. Error handling
- C. Scan-to-folder
- D. Tracking capability

Correct Answer: D

QUESTION 3

A company has a vision of all employees having access to a common, user customizable web interface where they will gain access to all corporate applications needed. The company is asking for a:

- A. Customer Relationship Management (CRM) system.
- B. web application server.
- C. Windows Desktop application.
- D. portal interface.

Correct Answer: D

QUESTION 4



When reviewing potential software choices to propose to a client, the MOST important aspect to consider from the following is:

- A. the price of the potential software solution.
- B. how well the software meets the clients needs.
- C. the cost of the annual maintenance agreement of the software.
- D. how robust the software is.

Correct Answer: B

QUESTION 5

Once the customer has signed off on the formal requirements documentation, what happens when new requirements are added to the solution if there are no controls in place?

- A. Requirements creep
- B. Requirements renewal
- C. Requirements expansion
- D. Requirements re-gathering

Correct Answer: A

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