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#### **QUESTION 1**

You are the business analyst for your organization. Gary and Janet, two key stakeholders in the project, are in disagreement over a requirement for the type of software to be installed on the server your solution calls for.

What must happen in this instance before formal approval can be offered?

A. The conflict will need to be resolved through research, resolution, or through a third-party mediation.

B. Gary and Janet will need to determine who has seniority in the company to determine which requirement takes precedence.

C. The conflict will need to be removed from the solution scope until Gary and Janet come to a solution.

D. The business analyst will need to make a decision on which requirement is most appropriate.

Correct Answer: A

#### **QUESTION 2**

A martial arts organization has been expanding throughout the mid-Atlantic states and has hired a business analyst (BA) to create a system that will enable the organization to manage its growing needs. The following list describes some of

the operations of the martial arts organization:

The martial arts organization offers a variety of seminars to trainees that span the entire spectrum of the martial arts training system.

Each seminar is made up of a set of techniques.

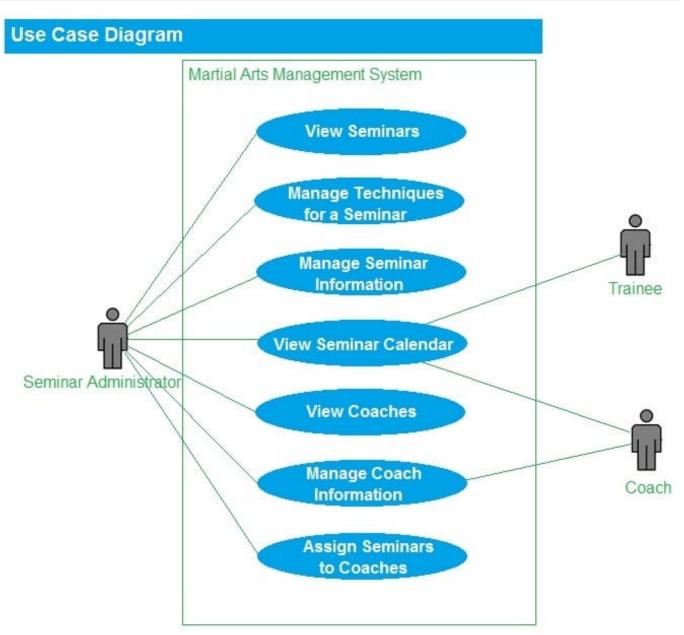
Coaches in the martial arts organization are assigned seminars to teach according to the area that they specialize in and their availability.

The martial arts organization publishes and maintains a web-based calendar of the different seminars (and the assigned coaches) every quarter for the trainees to view.

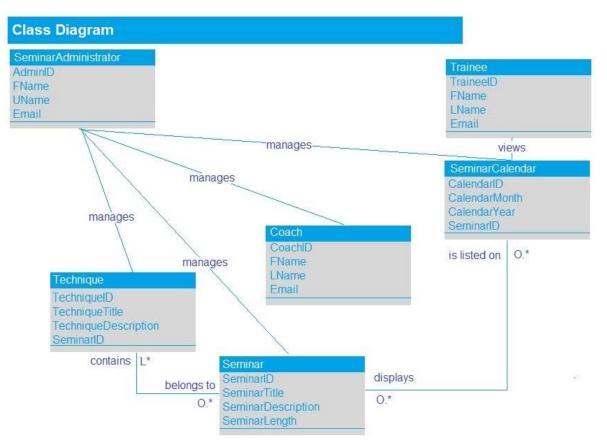
The seminar administrator in the martial arts organization manages the seminars (including seminar content), assigns seminars to coaches, and defines the seminar schedule.

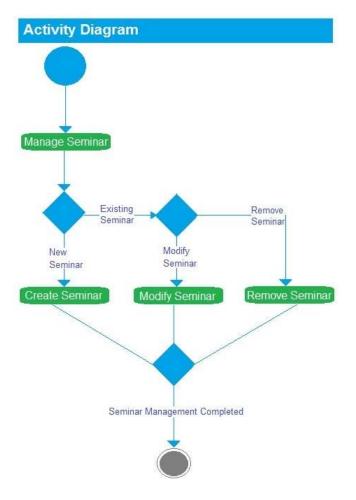
To ensure understanding of the business need, the BA has created three Unified Modelling Language (UML) diagrams, which are shown below:













The BA is working on the design options for the future state at the martial arts organization. There are several design elements that need to be considered for the future state. Which of the following design elements does the Activity Diagram address?

- A. Business processes to be performed and managed
- B. Business policies and business rules
- C. People who operate and maintain the solution
- D. Operational business decisions to be made

Correct Answer: A

## **QUESTION 3**

You are the business analyst for your organization and are preparing to complete the allocate requirements process. This process assigns stakeholder and solution requirements to solution components and to releases. One of the elements of this process is solution components.

All of the following are solution components except for which one?

- A. Assessment of proposed solution
- B. Business processes to be performed and managed
- C. Business policies and business rules
- D. Software applications and application components used in the solution

Correct Answer: A

## **QUESTION 4**

Which of the following charts is a quality control tool to show categories of defects?

- A. Pareto chart
- B. RACI chart
- C. Gantt chart
- D. RAM chart

Correct Answer: A

# **QUESTION 5**

You are the business analyst for your organization. Management realizes that a proposed solution has risks that may



cause the entire project to fail. They would like you to prioritize the requirements with maximum risks first so that if the project fails, there is little loss of capital in the project implementation.

What requirements prioritization approach is management asking you to create in this instance?

- A. Implementation difficulty
- B. Business or technical risk
- C. Likelihood of success
- D. Relationship to other requirements

Correct Answer: B

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