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QUESTION 1

A company wants to develop a product roadmap to guide future development efforts. The product owner asks a business analyst (BA) to lead the analysis effort. Feature suggestions have been compiled from customer support calls. Which of the following should the BA do first?

- A. Determine the value of each feature
- B. Compare the implementation costs of each feature
- C. Prioritize the features in the backlog
- D. Confirm the feature requests

Correct Answer: A

QUESTION 2

A business analyst (BA) had identified redundancy in the process for the first contact resolution for customer issues; currently two separate divisions handle this task. A new solution identifies a single point of contact that will eliminate the redundancy. What can the BA do to highlight the required changes to the structure?

- A. Business capability analysis
- B. Current state description
- C. Organizational modelling
- D. Policies and procedures

Correct Answer: D

QUESTION 3

A business analyst (BA) was presenting requirements to all stakeholders, after having reviewed, structured and organized the requirements. The requirements were being presented in the form of multi layered business process models, using standard notations with proper sequencing of tasks. During the presentation, the project manager points out a few of the missing, inconsistent, and contradictory requirements.

What did the BA fail to perform?

- A. Use template architecture
- B. Develop the solution scope
- C. Accommodate requirement viewpoints
- D. Ensure completeness

Correct Answer: D



QUESTION 4

Which of the following models defines the name of the data, data aliases, and description of system data?

- A. Class model
- B. Entity relationship
- C. Data dictionary
- D. CRUD matrix

Correct Answer: C

QUESTION 5

Which of the following can be an effective tool during quality control to help determine the how the problem occurred?

- A. Rework
- B. Trend Analysis
- C. Flowcharting
- D. Pareto Diagram

Correct Answer: C

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