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QUESTION 1

The InfoView Navigation Panel lists folders and categories and provides options to manage them. Which statement about InfoView categories is TRUE?

A. A document can be assigned to one category only.

B. The Favorites category contains the folders you frequently access.

C. A category is not constrained by the storage location of the object.

D. Unlike folders, which can be corporate or personal, categories can be corporate only.

Correct Answer: C

QUESTION 2

Which characteristic applies to bad-balancing clusters?

A. Some computers only start if others fail.

B. Computers must be stored at different locations.

C. Requests for processing are distributed across computers.

D. All computers use Redundant Array of Independent Disks (RAID) technology.

Correct Answer: C

QUESTION 3

Which component connects web browsers to the CA Service Desk Object Manager?

A. domsrvr

B. Web Engine

C. Web Screen Painter (WSP)

D. WSP Schema Designer

Correct Answer: B

QUESTION 4

By default, the Object Manager resides on:

A. the Primary Server

B. the Reporting Server

C. the Secondary Server

D. both the Primary and Secondary Servers

Correct Answer: A

QUESTION 5

What is the purpose of multiframes?

A. To build forms

B. To create tabs in CA Service Desk

C. To add Free-Standing Cells to reports

D. To customize dashboards in InfoView

Correct Answer: B

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