C2180-188^{Q&As}

IBM WebSphere Lombardi Edition V7.2 BPM Program Management

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QUESTION 1

In the Playback 0 review session, the executive sponsor for BPM suggested adding a requirement to the business processnot previously articulated. The executive sponsor would like to see the business requirement implemented by the next playback validation session. How should the program manager handle the previously unknown business requirement?

A. Validate user story with process owner and schedule for a later iteration.

B. Explain to the executive sponsor that the requirement will be implemented in the next iteration.

C. Proceed with Playback 1 and include the new requirement in the set of requirements for the development phase.

D. Find the best time in the development effort when resources are available to insert the business requirement implementation.
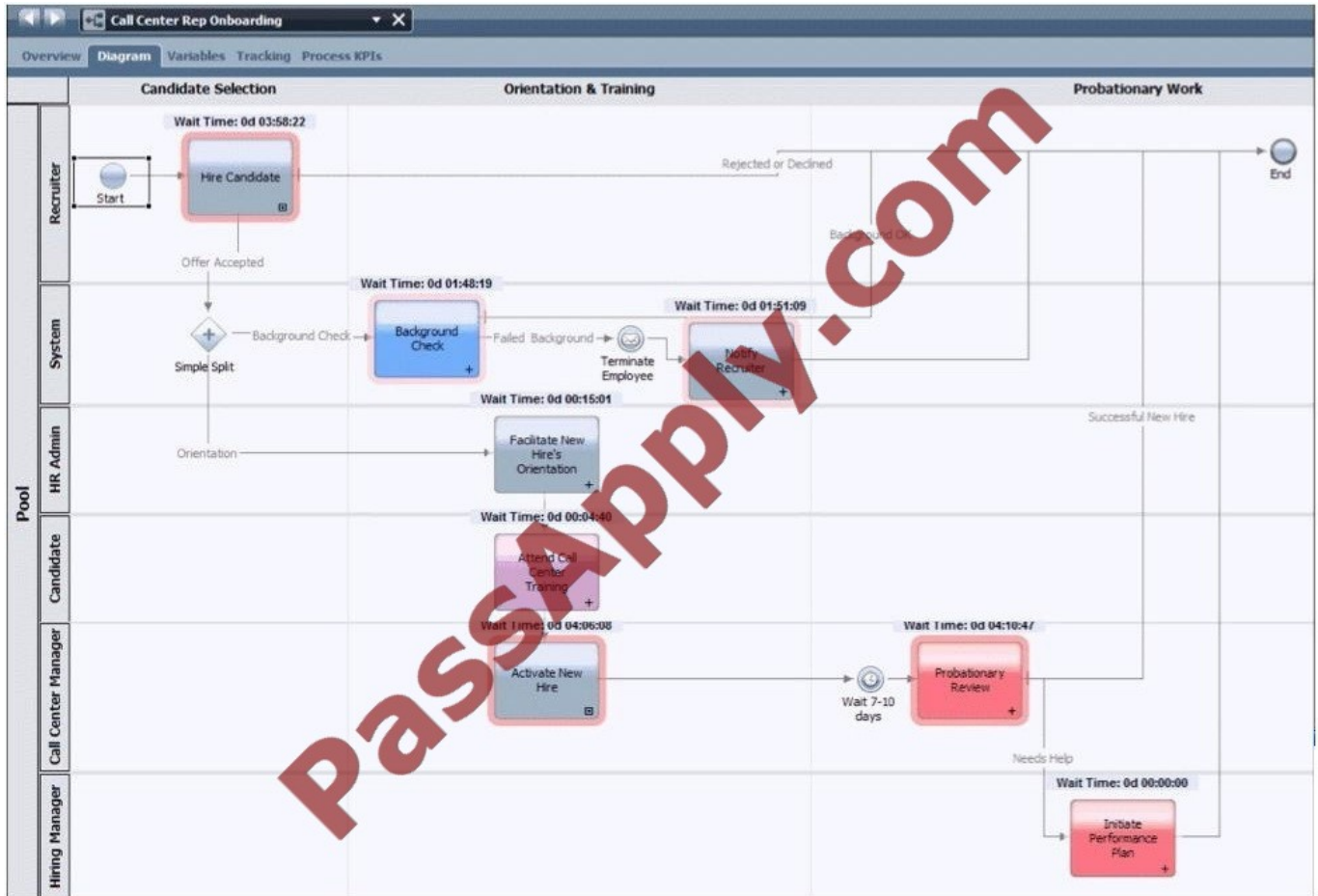
Correct Answer: A

QUESTION 2

The project team has completed the discovery and documentation of a process application for new hire onboarding. The project business sponsor and IT leadership have askedthe BPM program manager to create a detailed project plan that identifies the estimated effort in hours and scheduled date of completion for each specific development task. In accordance with an agile BPM project, this request should be:

A. deferred until the software requirements specification document is complete.

B. delegated to the BPM Developer(s) since they have the most direct knowledge of the scope and nature of the development tasks.

C. fulfilled by providing an iteration and release plan built with user story point estimate and a resource plan.

D. fulfilled as quickly as possible since the full scope of the project is frozen and it is necessary to schedule and budget for the necessary resources.

Correct Answer: C

QUESTION 3

A company needs to speed up its hiring process. A proposal to accomplish this goal is modeled in the following BPD diagram and run against historical data with the Optimizer. The proposed process no longer waits for the background check to complete before putting the new hire into orientation and training.

What is the Service Level Agreement (SLA) thatis key to optimizing this process?

A. Wait time on "Background Check".

B. Total time on "Facilitate New Hire\\'s Orientation".

C. Percentage of new hires that fail "Background Check".

D. Percentage of new hires that pass "Probationary Review".

Correct Answer: C

QUESTION 4

Process business data that needs to be available after the process instance completes must be:

A. audited in the process server database

B. persisted in the performance data warehouse.

C. persisted to a business data system of record.

D. removed from theprocess server for SOX Compliance.

Correct Answer: C

QUESTION 5

It is discovered while running Playback 0 that an important but not strictly necessarysub- process was missed in the analysis. How should the program manager recommend handling the missed sub-process?

A. Redo Playback 0 and include the sub process.

B. Note the sub-process as a user story and save it for the next release.

C. Include the sub-process in Playback 1 without validating with the process owner.

D. Schedule a special iteration and playback to address the sub-process after Playback 3.

Correct Answer: B

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