



# C2180-188<sup>Q&As</sup>

IBM WebSphere Lombardi Edition V7.2 BPM Program Management

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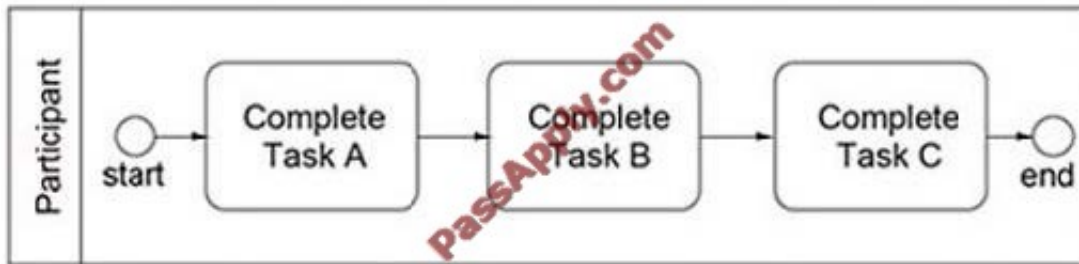


**QUESTION 1**

Early in process modeling, the process owner explains how a particular part of the process model diagram below should function. Both Task A and B should be accomplished prior to Task C. Task A and B do not have any specific order in

which they must be accomplished.

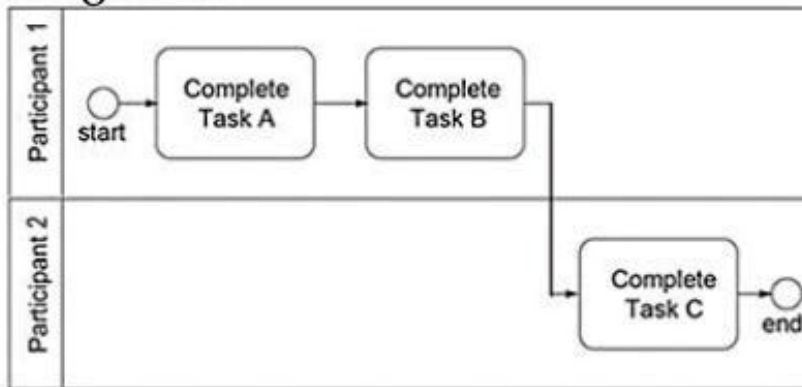
Task C is also completed by a different group than the participant assigned to Task A and B.



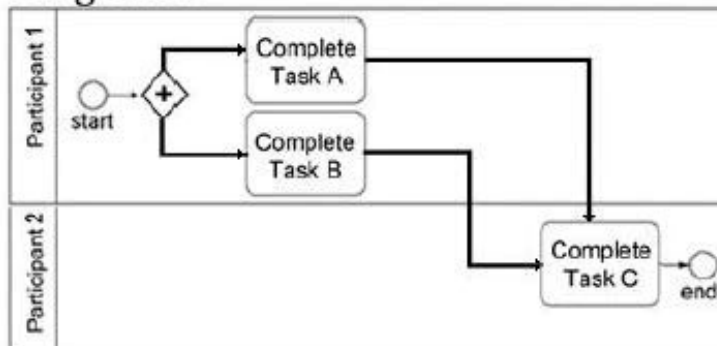
Which of the following diagrams implement the scenario according to best practice?



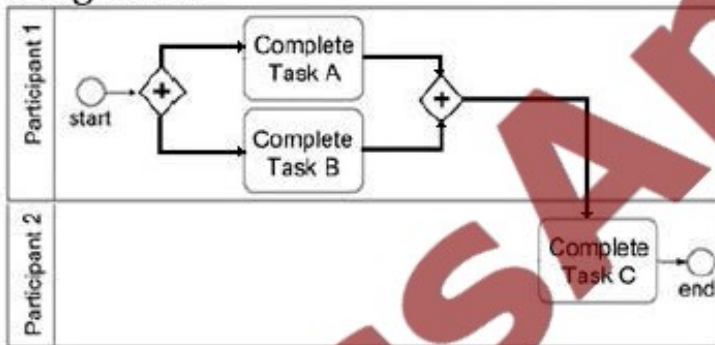
A.

**Diagram 1**

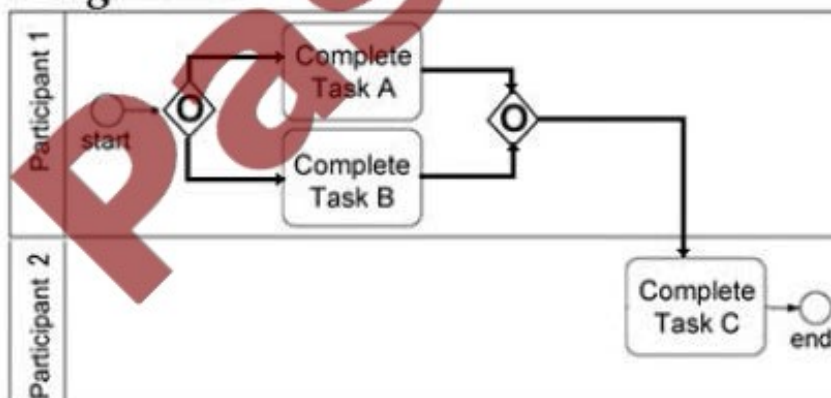
B.

**Diagram 2**

C.

**Diagram 3**

D.

**Diagram 4**



A. B. C. D.

Correct Answer: C

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## QUESTION 2

The BPM Program Manager revises the project plan after Playback 0. The team has completed further analysis and definition of user stories with point estimates that were validated by both BPM Solution Architect and the user story owners. What is an appropriate level of confidence in the accuracy of this revised estimate at this stage in the project life cycle?

- A. 40% or less
- B. 55% - 65%
- C. 60% - 80%
- D. 80% or more

Correct Answer: C

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## QUESTION 3

What is the purpose of Performance Data Warehouse?

- A. View reports
- B. Start new process instances
- C. Track process performance data
- D. Analyze process performance data

Correct Answer: C

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## QUESTION 4

A novice BPM analyst is capturing user stories for a company's marketing campaign process. Which best practice should the program manager recommend to the BPM analyst?

- A. Create a series of wire frame models.
- B. Have the developers write user stories.
- C. Capture use cases only if they are simple.
- D. Focus on participants, their actions and sequence of activities.

Correct Answer: D

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#### QUESTION 5

Key Performance Indicators (KPIs) are used by the process owner and stakeholders to: A. measure the operations within a process.

B. notify stakeholders when a threshold is violated.

C. determine the source of business data in the process.

D. reward participants for superior performance in the process.

Correct Answer: A

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