



C2180-188^{Q&As}

IBM WebSphere Lombardi Edition V7.2 BPM Program Management

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QUESTION 1

A development team is preparing Playback 2. The Playback includes system integrations. When preparing for a playback, what should the program manager do? Advise the development team to:

- A. use power point slides with screenshots.
- B. create a script and practice the playback.
- C. postpone the playback if a technical problem is found.
- D. warn stakeholders with possible technical problems in advance.

Correct Answer: B

QUESTION 2

The business requirements for the BPM platform dictate that the runtime environment supports up to 10,000 unique users with up to 2,000 concurrent users during an 18 hour daily usage window with response times for user actions of less than 6 seconds in 95% of cases and no more than 10 seconds in any case. Who is responsible for ensuring that this expectation is met?

- A. BPM Analyst
- B. BPM Developer
- C. BPM Administrator
- D. BPM Program Manager

Correct Answer: C

QUESTION 3

Within a business process application, access to business data in other systems is accomplished via:

- A. tracking points
- B. integration service.
- C. exposed process variables.
- D. connection lines between Business Process Definition (BPD) activities.

Correct Answer: B

QUESTION 4

A program manager consults with a client on how to improve their BPM Center of Excellence (COE). The program



manager asks what metrics are being used to track the success of the COE. The client offers examples of the metrics that are being collected for several processes related to the cycle time and efficiency. What course of action should the program manager suggest?

- A. Suggest no changes to the metrics.
- B. Suggest that an additional category of metrics for defect rates be collected.
- C. Suggest that the COE should aggregate information on the ROI for each project.
- D. Suggest that greater emphasis be granted to the metrics gathered on cycle time.

Correct Answer: C

QUESTION 5

A program manager is helping an organization optimize their BPM development practices. After talking with the development leads of a number of projects, the program manager suspects that there is a lot of duplication of effort between the projects. What is the first thing the program manager should recommend to reduce this duplication of efforts?

- A. Create an enterprise model.
- B. Create a catalog of service interfaces.
- C. Create a common taxonomy of BPM projects.
- D. Create a centralized repository for all BPM artifacts.

Correct Answer: C

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