



C2070-982^{Q&As}

IBM Case Foundation V5.2

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QUESTION 1

In Case Builder, how do you allow a case worker to be able to create a new task to handle an unexpected situation in the Case Client?

- A. You need to create an optional task in Case Builder and define how the Task will start.
- B. You need to create a required task in the Case Builder and define its precondition to specify it is to be ad-hoc.
- C. You do not need to do anything specifically because IBM Case Manager handles ad-hoc Case Tasks as part of the base product.
- D. You need to create an optional task in Case Builder and a new corresponding page to be used for steps in an ad-hoc task process.

Correct Answer: A

QUESTION 2

In a mashup environment a page consists of which of the following items?

- A. The page layout, widget event wiring, and the style sheet
- B. The page layout, widget configurations, and widget event wiring
- C. The page space, widget configurations, widget event wiring, and theme
- D. The page layout, widget configurations, actions, and widget event

Correct Answer: B

QUESTION 3

You are getting a "FNRPA0024E IBM Case Manager Builder cannot connect to the Process Engine" error message when logging into the Case Manager Builder page. What Process Engine log files can you check to see if Process Engine is up and running?

- A. Check the pe.log file located in the the Process Engine virtual server directory (Process_Engine_installation_directory/data/pesvr.Process_Engine_virtual_server_name)
- B. Check the pesvr.log file, which is located in the Process Engine virtual server directory (Process_Engine_installation_directory/data/pesvr.Process_Engine_virtual_server_name)
- C. Check the pe.log file, which is located in the logs directory under the Process Engine virtual server directory (Process_Engine_installation_directory/data/pesvr.Process_Engine_virtual_server_name/logs)
- D. Check the pesvr_system.log file, which is located in the logs directory under the Process Engine virtual server directory (Process_Engine_installation_directory/data/pesvr.

Process_Engine_virtual_server_name/logs)



Correct Answer: D

QUESTION 4

An administrator has installed IBM WebSphere ILog JRules under the Case Manager License agreement and is going to deploy an ILog Decision Service. Which statement is correct?

- A. The Decision Service may only be invoked directly by IBM Case Manager
- B. The Decision Service may only be invoked by a custom program and cannot be invoked directly by IBM Case Manager
- C. The Decision Service may be invoked by any program as long as it is in response to a request that has originated from IBM Case Manager
- D. The Decision Service may be invoked by any program, irregardless of whether this is done in response to a request that has originated from IBM Case Manager

Correct Answer: C

QUESTION 5

Which functionality is supported in Process Designer and NOT in Case Builder?

- A. Create submaps
- B. Create swimlane
- C. Create task maps
- D. Create workflow steps

Correct Answer: A

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