



C2070-586^{Q&As}

IBM Case Manager V5.1

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QUESTION 1

A customer is looking for assistance in determining a backup strategy. Which statement is true regarding backup of the ICM solution?

- A. A Hot Backup can be performed if the operating system is AIX.
- B. A Hot Backup cannot be performed because Business Space prevents it.
- C. A Hot Backup cannot be performed because of the difficulties of ensuring in-flight transactions.
- D. A Hot Backup can be performed because ICM provides additional features to permit this process.

Correct Answer: C

QUESTION 2

Which three tasks can be launched from Case Client?

- A. Required, Optional or User Created
- B. Required, Optional or System Created
- C. System Created, Optional or User Created
- D. Required, System Created or User Created

Correct Answer: A

QUESTION 3

A solution designer deploys a solution from the Case Builder in the test environment. When the solution is deployed for the first time, which spaces are created by default?

- A. Only solution space and step pages space
- B. Only solution space and case pages space
- C. Only step pages space and case pages space
- D. Solution space, step pages space, and case pages space

Correct Answer: D

QUESTION 4

Cognos Real Time Monitor (RTM) is used to display what type of information?

- A. Information about how to design your case.



- B. Information about what case outcomes were achieved.
- C. Information about cases and tasks currently in process.
- D. A report detailing how many cases were processed over the past two years.

Correct Answer: C

QUESTION 5

What is the proper way to deploy a solution to production?

- A. Case Manager Administration Client (CMAC) tool to Export UI Pages, CMAC tool to copy solution package to production, CMAC tool to deploy solution in production.
- B. Mashup Center Space Manager to UI Export Pages, Workplace XT to copy solution package to production, FileNet Deployment Manager to deploy solution in production.
- C. Case Manager Administration Client (CMAC) tool to copy solution package to production, CMAC tool to deploy solution in production, Mashup Center Space Manager to Export UI Pages.
- D. Case Manager Administration Client (CMAC) tool to import the solution package into production, FileNet Deployment Manager to copy non-ICM assets into production, CMAC tool to deploy solution in production.

Correct Answer: D

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