



C2070-586^{Q&As}

IBM Case Manager V5.1

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QUESTION 1

There are three levels of security when configuring a business space page. There are View and Edit access rights. What is the third security level that gives users "special permissions" for things like assigning access rights to groups of users.

- A. Owner
- B. Specialist
- C. Super User
- D. Administrator

Correct Answer: A

QUESTION 2

A solution designer is given the following integration requirements for an ICM solution: 1. An external application will create cases using the ICM API 2. The external application will use a REST based API to integrate with ICM 3. The external application only accepts responses formatted as Json Which API should the solution designer recommend?

- A. Process Engine REST API (P8BPMREST)
- B. IBM Case Manager REST API (CASEREST)
- C. IBM Content Management Interoperability Services (CMIS) for FileNet Content Engine with REST binding
- D. IBM Content Management Interoperability Services (CMIS) for FileNet Content Engine with SOAP binding

Correct Answer: B

QUESTION 3

A case worker would like to send an instant announcement to other case workers in the IBM Case Manager environment. How can this be done?

- A. By adding a comment to the case.
- B. By using the external email system.
- C. By using the IBM Sametime integrated feature.
- D. By creating a case with the announcement as a property.

Correct Answer: C

QUESTION 4



What tool is used to import a solution package?

- A. IBM Case Manager Builder
- B. IBM FileNet Process Designer
- C. IBM FileNet Enterprise Manager
- D. IBM Case Manager Administration Client

Correct Answer: D

QUESTION 5

What is the recommended way to add a Work Detail page?

- A. Add the page in Case Builder by duplicating another page.
- B. Add the page in Case Client and customize with new functionality.
- C. Create the new page in Case Manager client and then associate it in Case Builder.
- D. Create the new page in Case Manager client by duplicating a page and then associate it in Case Builder.

Correct Answer: D

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