



BPM-001^{Q&As}

Business Process Manager (BPM)

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QUESTION 1

Technology that enables workflow in processes are called:

- A. Workflow designs
- B. Workflow solutions
- C. Technical aids
- D. Workflow engines

Correct Answer: D

QUESTION 2

Aside from preventative problem solving, what-if analysis focuses on looking at variables within your process. Ask questions like:

- A. What if we extended our banking hours by two hours daily?
- B. What if we cut food costs by 20%?
- C. Both of the Above
- D. None of the Above

Correct Answer: C

QUESTION 3

Business activity monitoring software is usually designed to provide updates to upper management and operations managers.

- A. True
- B. False

Correct Answer: A

QUESTION 4

Pam is gathering information to design a process. She will consider which of the following concepts?

- A. Mind mapping
- B. Role of content
- C. Brainstorming



D. RAP model

Correct Answer: B

QUESTION 5

Which role do business rules play in the execution of a processes?

- A. Usually they are not important in the execution of processes
- B. They determine how activities shall be performed
- C. They manage the interaction with the customer in automated processes
- D. They always control only parallel processes

Correct Answer: B

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