



# BPM-001<sup>Q&As</sup>

Business Process Manager (BPM)

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#### QUESTION 1

Process improvement offers you an alternative approach for uncovering data about your process.

- A. True
- B. False

Correct Answer: B

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#### QUESTION 2

An important step in process design is ...

- A. The definition of the company's strategy
- B. The development of a new process related compensation system
- C. The development and definition of useful key performance indicators (KPI's)
- D. The selection and deployment of external consultants Business Process Management (BPM) Certification

Correct Answer: C

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#### QUESTION 3

Which method for process implementation and introduction does NOT belong to BPM?

- A. Six Sigma
- B. Lean Management
- C. Overhead Value Analysis
- D. TQM

Correct Answer: C

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#### QUESTION 4

\_\_\_\_\_ and \_\_\_\_\_ are the two pillars of the Toyota Production System.

- A. Just-In-Time
- B. Just-In-Merit
- C. Kaizen
- D. Jidoka



Correct Answer: AD

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#### QUESTION 5

Business process management (BPM) is a variety of tools and techniques used to support and manage the design, implementation, and improvement of operational procedures within an organization.

A. True

B. False

Correct Answer: A

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