



BPM-001^{Q&As}

Business Process Manager (BPM)

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QUESTION 1

Which method for process implementation and introduction does NOT belong to BPM?

- A. Six Sigma
- B. Lean Management
- C. Overhead Value Analysis
- D. TQM

Correct Answer: C

QUESTION 2

Aside from preventative problem solving, what-if analysis focuses on looking at variables within your process. Ask questions like:

- A. What if we extended our banking hours by two hours daily?
- B. What if we cut food costs by 20%?
- C. Both of the Above
- D. None of the Above

Correct Answer: C

QUESTION 3

_____ benefit an organization because they help to build a clear picture of what is expected.

- A. Business rules
- B. Business ethics
- C. Business process
- D. Business intelligence

Correct Answer: A

QUESTION 4

As long as you have a vision of where your company should be, you will be successful. Sharing this vision is not important.

- A. True



B. False

Correct Answer: B

QUESTION 5

The balanced scorecard enables everyone within the organization to be on the same page.

A. True

B. False

Correct Answer: A

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