



BPM-001^{Q&As}

Business Process Manager (BPM)

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QUESTION 1

Pam is gathering information to design a process. She will consider which of the following concepts?

- A. Mind mapping
- B. Role of content
- C. Brainstorming
- D. RAP model

Correct Answer: B

QUESTION 2

Business process improvement (BPI) focuses on continuous process improvement.

- A. True
- B. False

Correct Answer: A

QUESTION 3

Automation can increase quality by minimizing the instances of human error.

- A. True
- B. False

Correct Answer: A

QUESTION 4

_____ benefit an organization because they help to build a clear picture of what is expected.

- A. Business rules
- B. Business ethics
- C. Business process
- D. Business intelligence

Correct Answer: A



QUESTION 5

What is the job of the process owner?

- A. Responsible for process design, process performance and development of the solution
- B. Execution of project management for re-engineering
- C. Development of the database design for the repository
- D. Selection and procurement of BPM-tools

Correct Answer: A

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