



BPM-001^{Q&As}

Business Process Manager (BPM)

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QUESTION 1

A good process culture is characterized by _____

- A. A matrix organization
- B. Clearly defined business units
- C. The overall use of BPMS-suites
- D. Stakeholder awareness of full end-to-end processes

Correct Answer: D

QUESTION 2

Process improvement offers you an alternative approach for uncovering data about your process.

- A. True
- B. False

Correct Answer: B

QUESTION 3

The biggest benefit of iterative design testing is that it allows you to test your process in a risk-free environment.

- A. True
- B. False

Correct Answer: A

QUESTION 4

Automation can increase quality by minimizing the instances of human error.

- A. True
- B. False

Correct Answer: A

QUESTION 5

Collect Data stage is all about getting the information you need to make the argument for a new process. This



information can be acquired through a variety of methods, such as: (Choose two.)

- A. Focus groups
- B. Group meetings
- C. Interviews
- D. Blogs

Correct Answer: AC

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