



BPM-001^{Q&As}

Business Process Manager (BPM)

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QUESTION 1

Which role do business rules play in the execution of a processes?

- A. Usually they are not important in the execution of processes
- B. They determine how activities shall be performed
- C. They manage the interaction with the customer in automated processes
- D. They always control only parallel processes

Correct Answer: B

QUESTION 2

The "D" in the DMAIC model stands for "Decide."

- A. True
- B. False

Correct Answer: B

QUESTION 3

Automation can increase quality by minimizing the instances of human error.

- A. True
- B. False

Correct Answer: A

QUESTION 4

What do business processes define?

- A. The company's strategy
- B. The efficiency of process execution
- C. The end-to-end series of events for interacting with customers
- D. Only the in-house services

Correct Answer: C



QUESTION 5

Business activity monitoring software is usually designed to provide updates to upper management and operations managers.

A. True

B. False

Correct Answer: A

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