



# BPM-001<sup>Q&As</sup>

Business Process Manager (BPM)

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#### QUESTION 1

Which method for process implementation and introduction does NOT belong to BPM?

- A. Six Sigma
- B. Lean Management
- C. Overhead Value Analysis
- D. TQM

Correct Answer: C

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#### QUESTION 2

When should effective Change Management steps start?

- A. In the phase of the introduction of the process
- B. After the BPM project
- C. With the BPM project initiation
- D. When problems occur during the implementation

Correct Answer: C

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#### QUESTION 3

In process modeling it is beneficial if work-shop participants \_\_\_\_\_.

- A. have comprehensive know how about financing issues
- B. are informed about all IT-Systems the enterprise uses
- C. represent the entire business process as cross-functional group
- D. already developed a finished process module for their sector

Correct Answer: C

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#### QUESTION 4

There are five essential steps to conducting a business analysis.

- A. True
- B. False



Correct Answer: B

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#### QUESTION 5

Six Sigma strives to have a process operate at 99% efficiency.

A. True

B. False

Correct Answer: B

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