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QUESTION 1

Which of the following is NOT one of the SAM Logistics processes?

- A. Requirements definition
- B. Retirement.
- C. Licensing Compliance
- D. Procurement.

Correct Answer: C

QUESTION 2

Which of the following questions would you ask when considering if you are prepared for implementing SAM?

1.Has the sponsorship for the SAM project been committed to at a senior management or board level? 2.Has the profile of SAM been raised within the organisation and is the SAM culture developing? 3.Has the budget been approved?

- A. 1 and 3
- B. 2 only
- C. 1 and 2
- D. 2 and 3.

Correct Answer: C

QUESTION 3

When planning and implementing a SAM project why are Key Performance Indicators (KPIs) so valuable?

- A. They allow Internal Audit to view all software keys in the business
- B. Because they enable the project manager to view the overall success of the SAM project
- C. Key Performance Indicators highlight any mistakes that have been made during the project
- D. They allow external bodies to understand a company performance.

Correct Answer: B

QUESTION 4

Which of the following would have a role and responsibility in SAM? 1.Contract Management



2.Release Management 3.Security Management 4.Project Management 5.Financial Management

- A. All of the above
- B. 1, 2 and 4
- C. 3, 4 and 5
- D. 1, 2 and 3

Correct Answer: A

QUESTION 5

Which of the following is NOT a typical function of a License Management tool?

- A. Being able to facilitate the transfer of licenses held to different operational units
- B. Monitoring total purchase levels against agreements
- C. Being able to demonstrate effective licenses held, which requires linking of upgrade licenses with underlying full original licence
- D. Being able to manage stocks of unused licenses

Correct Answer: B

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