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QUESTION 1

Which of the following activities are elements of the SAM Relationship Management processes?

1.Contract management 2.Supplier management 3.Status Accounting 4.Asset Identification

- A. 1 and 2
- B. 1, 2 and 3
- C. 3 and 4
- D. All.

Correct Answer: A

QUESTION 2

Which of the following would have a role and responsibility in SAM? 1.Contract Management

2.Release Management 3.Security Management 4.Project Management 5.Financial Management

- A. All of the above
- B. 1, 2 and 4
- C. 3, 4 and 5
- D. 1, 2 and 3

Correct Answer: A

QUESTION 3

Which of the following BEST describes the process of license novation?

- A. SAM team must inform re-seller that license has been transferred to another department.
- B. Software manufacturer allows usage rights to be changed.
- C. Software manufacturer allows ownership in unwanted software licenses to be sold to another organisation
- D. Software manufacturer allows the transfer of software licenses and contracts when an organisation reforms itself or restructures.

Correct Answer: D

QUESTION 4



Which of the following candidates, qualified to practitioner level (ISEB), would you consider most qualified to take on the role of Software Asset Manager?

- A. Service Desk Manager
- B. Service Level Manager
- C. Configuration Manager
- D. Problem Manager.

Correct Answer: C

QUESTION 5

Which of the following BEST describes the objective of the Core Asset Management processes?

- A. To maintain information about software assets throughout their lifecycle and to manage the physical assets related to software
- B. To manage all software assets and their licenses.
- C. To manage all software and hardware assets
- D. To identify and maintain information about all software assets throughout their lifecycle.

Correct Answer: A

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