



# BH0-005<sup>Q&As</sup>

ISEB Certificate in Software Asset Management Essentials

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### QUESTION 1

Which of the following organizations would you LEAST expect to contact for advice on SAM?

- A. BSA
- B. BSI
- C. FAST
- D. itSMF.

Correct Answer: D

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### QUESTION 2

Which of the following aspects of SAM contribute to Financial Management?

1.Status accounting of assets 2.Cost/benefit information related to software assets 3.Asset control 4.Consideration of accounting and tax treatments

- A. 2 and 4
- B. 1, 3 and 4
- C. 1 and 2
- D. All of them.

Correct Answer: A

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### QUESTION 3

What is the MOST essential activity that should be done after the Business Case is approved and is often overlooked?

- A. Continue to sell the business case to users
- B. Communicate project progress
- C. Show stakeholders the results
- D. Include interested parties in the project kick off meeting.

Correct Answer: A

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### QUESTION 4

Where should the duties of the Software Asset Manager be allocated?



- A. Be covered by the Service Desk
- B. Included in the duties of the Procurement Manager
- C. Shared among as few individuals as possible
- D. To a single individual, by name

Correct Answer: D

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#### QUESTION 5

Which of the following would have a role and responsibility in SAM? 1.Contract Management

2.Release Management 3.Security Management 4.Project Management 5.Financial Management

- A. All of the above
- B. 1, 2 and 4
- C. 3, 4 and 5
- D. 1, 2 and 3

Correct Answer: A

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