BH0-005^{Q&As}

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QUESTION 1

For reporting purposes which of the following would you NOT expect to be used to derive SAM reports?

A. DSL

B. CMDB

C. OLA.

D. KEDB.

Correct Answer: C

QUESTION 2

Which of the following does ITIL recommend the use of for the management of software assets?

1.Definitive Software Library 2.Configuration Management Database

A. 1 only

B. 2 only

C. Neither

D. Both.

Correct Answer: D

QUESTION 3

Which of the following will the appointment of a single Software Asset Manager in an organisation facilitate?

1.Provide a single point of contact for SAM matters 2.Concentrate the responsibility for implementing software upgrades in one post 3.Decrease the incidence of unused software licenses 4.Provide an owner for SAM processes

A. 1, 3 and 4

B. 1, 2, 3 and 4

C. 1, 2 and 3

D. 2, 3 and 4.

Correct Answer: A

QUESTION 4

The following SAM objective is part of which implementation stage? "Review of the risk register and the implementation of software risk mitigation actions using cost justifiable countermeasures".

A. Staying there

B. Getting there

C. Preparation

D. Proving you are staying there.

Correct Answer: B

QUESTION 5

Which of the following organizations would you LEAST expect to contact for advice on SAM?

A. BSA

B. BSI

C. FAST

D. itSMF.

Correct Answer: D

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