



# 9L0-422<sup>Q&As</sup>

OS X Support Essentials 10.10

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### QUESTION 1

Which steps can you take to retrieve a file from a Time Machine backup on an external hard drive connected to your Mac?

- A. Control-click the icon of the folder where you want the restored file to appear, open Time Machine from the shortcut menu, choose "Restore from the Time Machine backup," use the timeline to reach the appropriate date and time, select the file, and click Restore.
- B. Open Time Machine, use the timeline to reach the appropriate date and time, select the file, and click Restore.
- C. In System Preferences, click the Time Machine icon, click Retrieve, use the timeline to reach the appropriate date and time, select the file, and click Restore.
- D. In the Finder, enter a search term in the Spotlight search field, click the Add (+) button to add a search criterion, and choose Search Time Machine, then use the timeline to reach the appropriate date and time, select the file, and click Restore.

Correct Answer: B

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### QUESTION 2

How do you start up an OS X computer in single-user mode?

- A. Start up from the Recovery system partition and enter the command `reboot -single` in Terminal.
- B. Hold down Command-S while the computer starts up.
- C. Hold down Shift-Option while the computer starts up.
- D. Select Single-User Mode in the Startup Disk pane of System Preferences, then restart the computer.

Correct Answer: B

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### QUESTION 3

On a Mac with multiple user accounts, which default permission is assigned to a User's Documents folder?

- A. Everyone has Read-only access.
- B. Everyone has Read and Write access.
- C. The Staff group has Read and Write access.
- D. Only the account owner has access.

Correct Answer: D

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### QUESTION 4



How can you exclude the /Users/anna/Downloads/ folder from Time Machine backups?

- A. Open Time Machine, choose Preferences from the Time Machine menu, click the Exclusions tab, click the Add (+) button, navigate to the /Users/anna/Downloads/ folder, and click Submit.
- B. In Finder, control-click the Downloads folder for the anna account, click the Sharing and Permissions disclosure triangle, click the Add (+) button, add anna to the list of users, and set the Time Machine user's access to No Access.
- C. In Terminal, execute the command `sudo defaults write/Library/Preferences/com.apple.TimeMachineexcludedFolders -array- add/Users/anna/Downloads.`
- D. Open the Time Machine pane of System Preferences, click Options, and add the /Users/anna/ Downloads/ folder to the list of excluded items.

Correct Answer: C

#### QUESTION 5

Review the screenshot of a portion of the Disk Utility application window, then answer the question below.



Which statement best describes the item that's selected?

- A. It's one of three stripes in a RAID set.
- B. It's one of three file systems on a partition.
- C. It's one of three partitions on a disk.
- D. It's one of three disks in a RAID set.

Correct Answer: C