



OS X Support Essentials 10.10

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QUESTION 1

In the screenshot, click the icon of the OS X System Preferences pane where you can enable the feature that restores windows when apps are reopened.

Hot Area:



Correct Answer:



	< > (>		System Preferences			۵
General	Desktop & Screen Saver	Dock	Mission Control	Language & Region	Security & Privacy	Spotlight	Notifications
	9						
Displays	Energy Saver	Keyboard	Mouse	Trackpad	Printers & Scanners	Sound	
	@	2		*	٠		
iCloud	Internet Accounts	Extensions	Network	Bluetooth	Sharing		
11			Ŷ			۲	
Users & Groups	Parental Controls	App Store	Dictation & Speech	Date & Time	Startup Disk	Time Machine	Accessibility

QUESTION 2

Along with IMAP, POP, and SMTP, which protocol does the Mail application in OS X support?

- A. Exchange Web Services (EWS)
- B. WebDAV
- C. MAPI
- D. Exchange ActiveSync (EAS)

Correct Answer: A

QUESTION 3

When you\\'re starting up a Mac, which keyboard shortcut can you use to display detailed information about the startup process?

A. Shift



- B. Command-V
- C. Command-S
- D. Option
- Correct Answer: B

QUESTION 4

Which statement is true about Guest accounts in Mac OS X?

- A. Guest accounts are disabled by default in OS X.
- B. By default, a Guest user needs a password to log in to the Mac.
- C. If you disable Find My Mac, the Guest account for local login is disabled as well.
- D. If you enable Find My Mac, the Guest account for local login is enabled as well.
- E. Users can log in to the Guest account remotely.

Correct Answer: D

QUESTION 5

Which IP address could a Mac assign to its Ethernet interface if no DHCP services were available on the network?

A. 172.16.0.2

- B. 169.254.17.39
- C. 192.168.1.100
- D. 10.0.1.1
- Correct Answer: B

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