



# 9L0-066<sup>Q&As</sup>

OS X Yosemite Troubleshooting

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### QUESTION 1

Which of the following statements about Guest accounts are true? SELECT THREE.

- A. Logging out of the Guest User temporarily saves files to the /Users/Guest
- B. Logging out of the Guest User deletes the Guest User home folder.
- C. Parental Controls cannot be used on a Guest account
- D. When FileVault is enabled, the Guest account is limited to the system\\'s default apps.
- E. The Guest account allows others to use the computer temporarily without needing a password.
- F. All features of iCloud are disabled in the Guest account.
- G. Guest Users cannot make changes to other user accounts, computer settings, or log in remotely.

Correct Answer: BEG

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### QUESTION 2

Gary purchased a new USB 2.0 input device for his iMac (Late 2013). He installed the software that shipped with the device, but it does not seem to work. He has tried all of the USB ports on the back of the iMac, but the issue persists. Which of the following troubleshooting tools or techniques would help Gary isolate the issue?

- A. Apple Hardware Test
- B. Activity Monitor
- C. Apple Diagnostics
- D. System Information

Correct Answer: C

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### QUESTION 3

Samuel is attempting to restore his MacBook Air (Mid 2013) from his Time Machine backup using the OS X Recovery system. Although he has restored individual files from the Time Machine backup in the past, he is not given the option to Restore from Time Machine while in Recovery. Which of the following questions might help you isolate the issue for Samuel?

- A. "How many times did Time Machine complete an incremental backup of the files?"
- B. "Have you seen the little spinning clock in the menu move?"
- C. "In your Time Machine setup, did you exclude any system files?"
- D. "When was the last time you used Time Machine to back up your files?"



Correct Answer: B

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#### QUESTION 4

John wants more information about backing up his data in OS X. You inform him of Time Machine and show him how to start process at home. He is concerned that the backup will fail and he will not be able to determine if the process worked. How is John alerted to his initial backup status with Time Machine in OS X Yosemite?

- A. There is a diagnostic LED on all computers that will flash when the Time Machine backup fails.
- B. John will have to perform a manual check of his backup in order to confirm that the backup was successful.
- C. Time Machine provides Notifications of any issues that arise during the initial backup and when the first backup is complete.
- D. The computer is unusable while completing the first backup.

Correct Answer: C

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#### QUESTION 5

The installation of OS X Yosemite has failed. First Aid in Disk Utility reports directory damage but cannot repair it. What do you do next?

- A. Reinstall OS X using the Recovery System.
- B. Replace the hard drive.
- C. Erase the hard drive and then reinstall OS X.
- D. Restart the machine and download the OS X Yosemite installer again.

Correct Answer: C

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