

# 9L0-012<sup>Q&As</sup>

Mac Service Certification Exam

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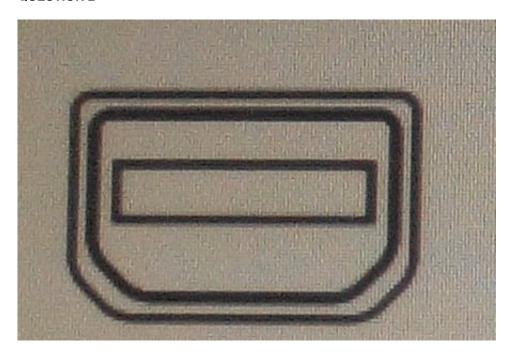
### **QUESTION 1**

To power on the system, which of the following can be used on the MacBook Pro (Retina, Mid 2012) and MacBook Pro (Retina, 15-inch, Early 2013 and Late 2013) logic boards?

- A. Two switches that can be flipped
- B. Two ports that be activated
- C. Two pads that can be shorted
- D. Two buttons that can be pressed

Correct Answer: D

#### **QUESTION 2**



Examine the image. You have a cable with a connector of this shape. What type of cable might this be? SELECT TWO.

- A. Thunderbolt
- B. Mini DisplayPort
- C. USB 2.0
- D. FireWire800
- E. Mini DVI

Correct Answer: AB



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Reference: http://arstechnica.com/apple/2011/02/thunderbolt-smokes-usb-firewire-with-10gbpsthroughput/

### **QUESTION 3**

Which of the following software tools can detect malfunctioning thermal sensors on MacBook Air (Mid 2013) models? SELECT TWO

- A. System Information
- B. Apple Service Toolkit (AST)
- C. Apple Service Diagnostics (ASD)
- D. Thermal Sensor Diagnostics (TD)
- E. Thermal Service Diagnostics (TSD)

Correct Answer: BC

Reference: http://mdex-nn.ru/uploads/newmbp15.pdf (page 6, software tools)

#### **QUESTION 4**

You are about to replace a MacBook Air (11-inch. Mid 2013) logic board. Which of the following is the most important step you should take immediately after removing the bottom case?

- A. Remove the thermal module.
- B. Install the battery cover.
- C. Remove the SSD carrier
- D. Remove the battery.

Correct Answer: D

## **QUESTION 5**

What caution should a technician be aware of before attempting to remove hard drives or optical drive carrier from a MacPro (Mid 2012)?

- A. The rear latch must be lifted or the drives are locked in a place.
- B. The rear latch should be in the closed position to unlock drives.
- C. The hard drives must be unscrewed from the carrier before removal.



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D. The optical drive screws must be removed before sliding the carrier out of enclosure.

Correct Answer: D

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