



9L0-012^{Q&As}

Mac Service Certification Exam

Pass Apple 9L0-012 Exam with 100% Guarantee

Free Download Real Questions & Answers **PDF** and **VCE** file from:

<https://www.passapply.com/9L0-012.html>

100% Passing Guarantee
100% Money Back Assurance

Following Questions and Answers are all new published by Apple
Official Exam Center

-  **Instant Download** After Purchase
-  **100% Money Back** Guarantee
-  **365 Days** Free Update
-  **800,000+** Satisfied Customers





QUESTION 1

Which diagnostic component of AST should be used to test image persistence issues on internal IPS displays in Apple desktop and portable computers, using consistent testing parameters?

- A. IPT
- B. MRI
- C. VST
- D. EFI

Correct Answer: D

Explanation:

Apple Service Toolkit includes:*

AudioTest -- plays a series of tones through each speaker and listens for those same tones via the microphone.

Diagnostic Gateway (DG) -- software that runs on a dedicated Intel-based Mac using Mac OS X Server 10.6/10.7 and serves up tools to triage computers via NetBoot, recording test results as log files.

Mac Resource Inspector (MRI) -- triage tool that provides a fast check of internal hardware components for all Intel-based computer systems. Notebook Adapter Diagnostic (NAD) -- triage tool that reports on the condition of Intel-based notebook power adapters.

Cooling System Diagnostic (CSD) evaluates the thermal sensors, fans and heat sink in MacBook Pro (Early 2011) models and will either confirm correct operation or help diagnose a service issue.

Gateway Manager -- software application used to remotely configure and manage the Diagnostic Gateway server as well as access logs created by diagnostic tools.

Test Patterns Tool (TPT) identifies pixel anomalies in LCD panels in Apple Display, iMac, MacBook, MacBook Pro, and MacBook Air systems.

Server Bit Setter (SBS) Repair tool used after replacing logic boards in late model Mac mini Servers or backplane boards in late model Mac Pro Servers. Video System Test (VST) is used to test video issues in specific MacBook Pro models.

Blank Board Serializer (BBS) Allows technicians to set the system serial number on replacement Main Logic Board (MLB) service parts.

AST Keyboard (OS) service tool for in-depth testing of keyboards.

AST Trackpad (OS) service tool for in-depth testing of trackpads.

Storage Diagnostic (OS) Repair tool for testing HDD or SSD modules.

Image Persistence Test (EFI) triage tool for identifying image persistence anomalies on IPS displays



QUESTION 2

Which of the following is a valid ESD safety precaution?

- A. Always handle logic board by grasping the heat sinks.
- B. Do not wear polyester clothing while working on ESD sensitive components
- C. You should place ESD-sensitive circuits on top of metal work surfaces.
- D. Keep ion generators away from circuit board or assembly containing ESD-sensitive circuits.

Correct Answer: B

Reference: <http://www.peachpit.com/articles/article.aspx?p=760956> (see ESD safety guidelines)

QUESTION 3

If the computer is experiencing any power issue, such as not starting up, not displaying video, sleep issues, or fan noise issues, which of the following would help further isolate the issue?

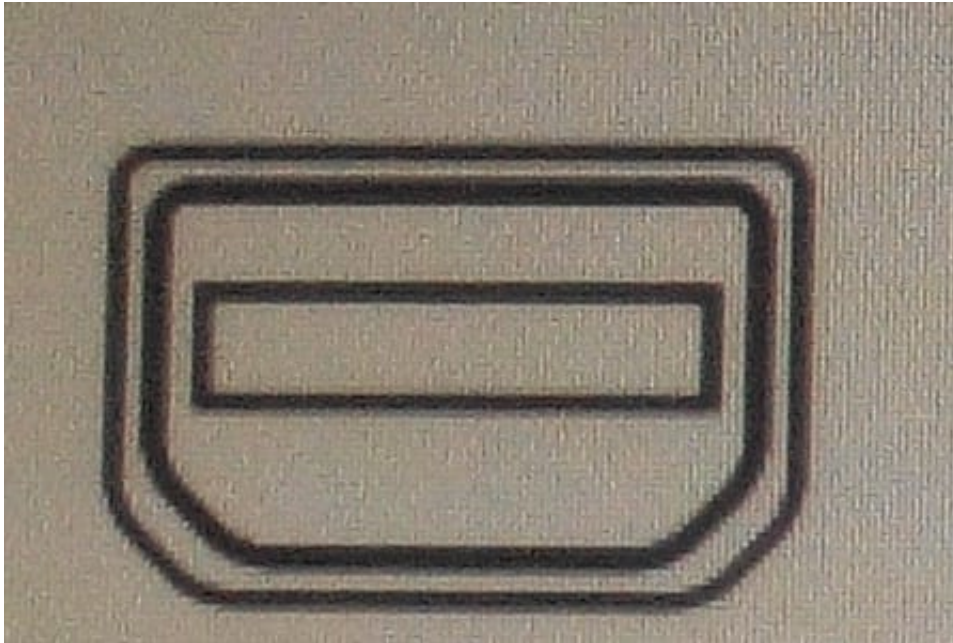
- A. Reinstall OS X
- B. Reset the System Management Controller (SMC)
- C. Reset NVRAM
- D. Startup in Safe Mode

Correct Answer: B

Explanation:

Resetting the SMC can resolve some computer issues such as not starting up, not displaying video, sleep issues, fan noise issues, and so forth. If your computer still exhibits these types of issues after you've restarted the computer, try resetting the SMC.

QUESTION 4



Examine the image. You have a cable with a connector of this shape. What type of cable might this be? SELECT TWO.

- A. Thunderbolt
- B. Mini DisplayPort
- C. USB 2.0
- D. FireWire800
- E. Mini DVI

Correct Answer: AB

Reference: <http://arstechnica.com/apple/2011/02/thunderbolt-smokes-usb-firewire-with-10gbpsthroughput/>

QUESTION 5

After completing the repair, which of the following should always be used to verify that the issue is resolved so that repeat repairs and unnecessary part usage will be reduced?

- A. Mac Hardware test (MHT)
- B. Mac Service Toolkit (MaST)
- C. Apple Resource Inspector (ARI)
- D. Apple Service Toolkit (AST)

Correct Answer: D

Explanation: Apple Service Toolkit (AST) Prior to initiating a repair, run Apple Service Toolkit (AST). AST will perform a quick check of the computer's general components. After completing a repair, always use AST to verify that the issue is resolved. Doing so will reduce repeat repairs and unnecessary part usage. Reference: <http://mdex->



nn.ru/uploads/newmbp15.pdf

[9L0-012 PDF Dumps](#)

[9L0-012 Exam Questions](#)

[9L0-012 Braindumps](#)