



9L0-012^{Q&As}

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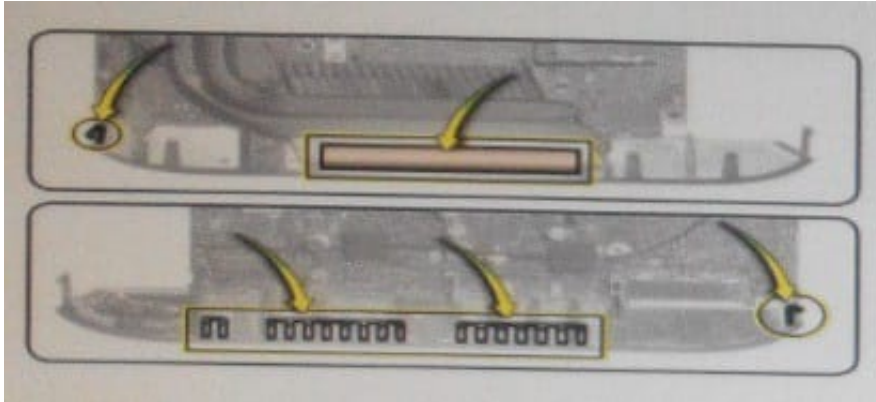
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QUESTION 1

Examine the image. When repairing a Mac mini (Mid 2011), which areas of the logic board assembly should you avoid touching?



- A. The top and bottom of the assembly.
- B. The EMI fingers and gasket.
- C. The grounding pad and cable guide
- D. Thermal pad and heat sink clips.

Correct Answer: B

QUESTION 2

Which of the following is a valid electrical safety precaution when working on a computer or display with exposed, potentially energized parts?

- A. Use only metal screw drivers or fingers as needed to connect or disconnect cables.
- B. Always wear an ESD wrist or heel strap when working on plugged in systems.
- C. Be very careful handling the logic board or power supply while the computer is plugged in.
- D. Remove rings, watches, necklaces, metal-rimmed eyewear and other metallic articles before working on the computer.

Correct Answer: D

Explanation:

Rings, watches, necklaces or any metallic wearables should be removed because metal will disturb the inner circuitry and the static charge will transfer to the sensitive parts of the computer.



Reference: <http://mdex-nn.ru/uploads/imac12.pdf> (page 3, electrical safety precautions)

QUESTION 3

When plugged in, which component of an iMac remains energized even if the computer is powered off?

- A. Power Supply
- B. Optical Drive
- C. Hard Drive
- D. SSD

Correct Answer: A

QUESTION 4

Which Mac Book Pro listed below can use USB 3 devices at full speed?

- A. MacBook Pro (13-inch, Mid 2012)
- B. MacBook Pro (13-inch, Late 2011)
- C. MacBook Pro (15-inch, Late 2011)
- D. MacBook Pro (17-inch, Late 2011)

Correct Answer: A

Reference: <https://support.apple.com/en-us/HT201163>

QUESTION 5

Richard has a previously-purchased 85-85W MagSafe Power Adapter and would like to use it as a spare adapter for his MacBook Pro (Retina, 13-inch Late 2012). Which of the following is a valid statement?

- A. MagSafe Power Adapters are not supported with newer Apple portables; the customer should purchase a new spare adapter.
- B. The correct wattage for the MacBook Pro (Retina, 13-inch Late 2012) is actually 45W, so the adapter should not be used.
- C. Use the older MagSafe power adapter on the newer computer with MagSafe 2 port by using a MagSafe to MagSafe 2 converter.
- D. The customer can only use an older MagSafe power adapter with a new portable if it has an "L" style connector, not "T" style.



Correct Answer: C

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