



# 9L0-012<sup>Q&As</sup>

Mac Service Certification Exam

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### QUESTION 1

Which of the following tools is used to hold the display steady when performing a repair on an iMac (Late 2012, Early 2013, Late 2013, Mid 2014)?

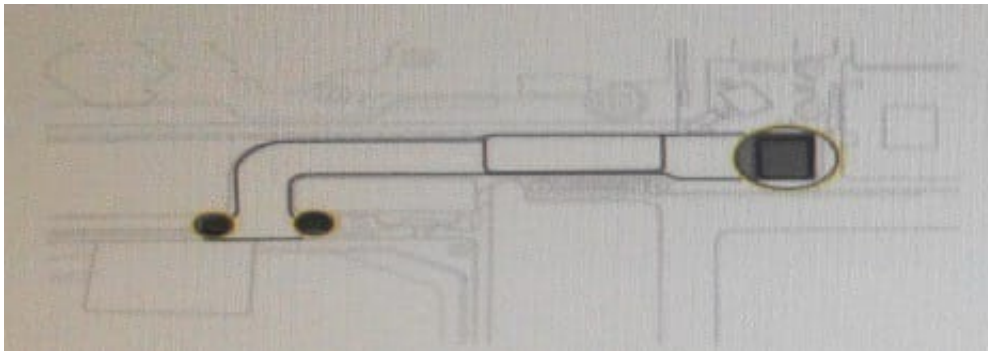
- A. Service wedge
- B. LCD Mount
- C. LCD Clamp
- D. Service stand

Correct Answer: A

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### QUESTION 2

Examine the image.



Why is it important to remove the two depicted screws when replacing the hard drive in a MacBook Pro (15-inch, Mid 2012)?

- A. You cannot remove the connector on the hard drive if you do not remove these screws.
- B. You cannot remove the battery cable with these screws installed.
- C. You will prevent strain on the hard drive flex cable by removing them.
- D. You will damage the logic board if you do not remove these screws.

Correct Answer: A

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### QUESTION 3

Which of the following parts must be removed prior to replacing the left speaker of the MacBook Air (11inch, Mid 2013)?



SELECT THREE.

- A. Right speaker
- B. Bottom case
- C. Battery
- D. Logic board
- E. I/O Flex cable
- F. Display clamshell
- G. Input device (IPD) flex cable

Correct Answer: BCG

Reference: <https://www.ifixit.com/Guide/MacBook+Air+13-Inch+Mid+2013+Left+Speaker+Replacement/15233>

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#### QUESTION 4

Richard has a previously-purchased 85-85W MagSafe Power Adapter and would like to use it as a spare adapter for his MacBook Pro (Retina, 13-inch Late 2012). Which of the following is a valid statement?

- A. MagSafe Power Adapters are not supported with newer Apple portables; the customer should purchase a new spare adapter.
- B. The correct wattage for the MacBook Pro (Retina, 13-inch Late 2012) is actually 45W, so the adapter should not be used.
- C. Use the older MagSafe power adapter on the newer computer with MagSafe 2 port by using a MagSafe to MagSafe 2 converter.
- D. The customer can only use an older MagSafe power adapter with a new portable if it has an "L" style connector, not "T" style.

Correct Answer: C

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#### QUESTION 5

When conducting an internal inspection of MacBook Air (13-inch, Mid 2011) for accidental damage, why is it necessary to remove the battery?

- A. There are liquid contact indicators on the underside of the battery module.
- B. The battery is always removed in every repair on this unit.
- C. The battery covers all of the spill sensors on the top case.
- D. The battery must be removed to install the battery cover.



Correct Answer: A

Reference: <http://www.mybigcampus.com/bundles/unit-5-accidental-damage-and-macbook-air---> 276227

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