



# 9L0-412<sup>Q&As</sup>

OS X Support Essentials 10.8 Exam

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### QUESTION 1

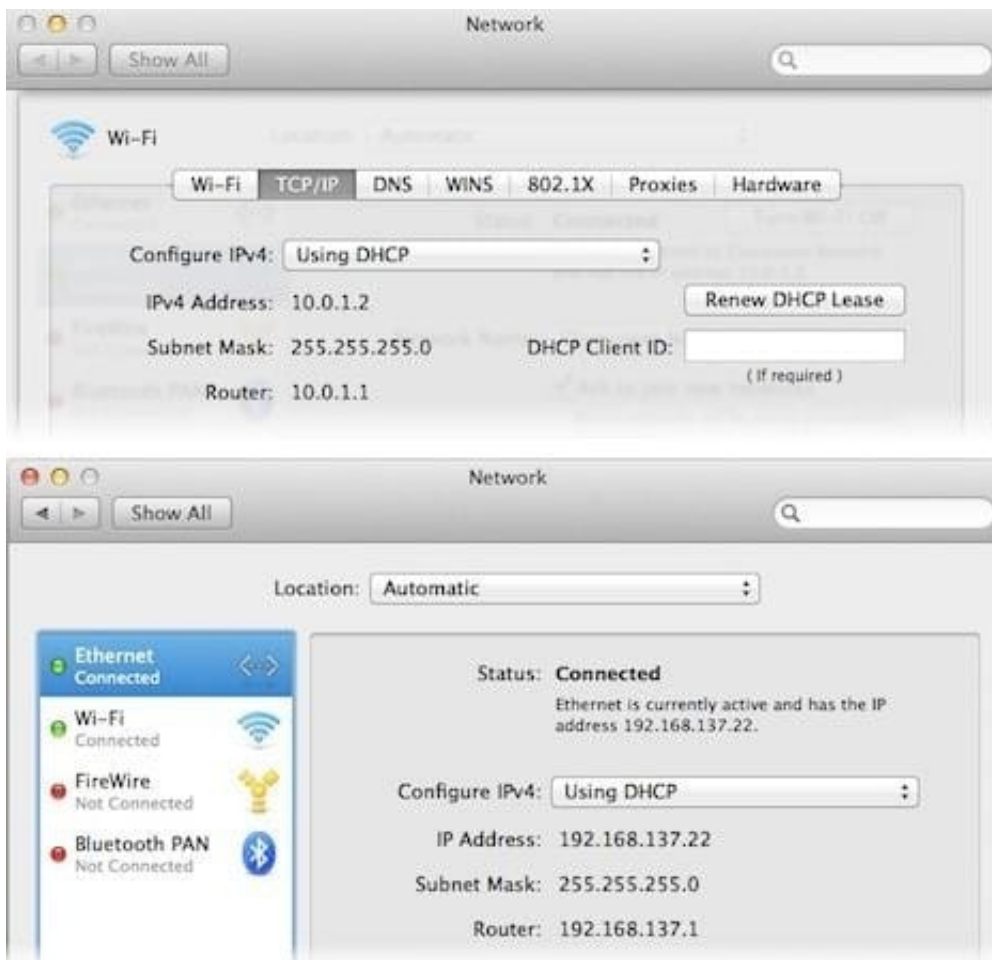
Which of these must you know about a corporate VPN server before you can configure the VPN software on an OS X computer to access the corporate network?

- A. If the corporate VPN server supports DNSSEC
- B. If the corporate VPN server supports PPPoE
- C. If the corporate VPN server supports PPTP, L2TP over IPSec, or Cisco IPSec
- D. If network protocols will be encapsulated by the corporate VPN server

Correct Answer: C

### QUESTION 2

Review the screenshots of a Mac computer's Network pane, and then answer the question below.



If a Mac with the network configuration shown above needs to initiate a connection to a server at address 17.20.8.9, which interface will it use to do so?



- A. Neither interface: this computer cannot communicate with the server at 17.20.8.9.
- B. Wi-Fi
- C. Either interface may be used, based on automatic routing.
- D. Ethernet

Correct Answer: C

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### QUESTION 3

Which of these files will Time Machine, by default, NOT back up?

- A. An encrypted file that was created to track passwords
- B. A file that Time Machine identifies as conflicting with a previously backed-up file
- C. A Time Machine preference .plist file
- D. Any file in the Trash

Correct Answer: D

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### QUESTION 4

Your Mac is started up from its OS X Recovery partition. You need to repair the hard disk. Which procedure will let you perform the repair?

- A. Select Disk Utility in the OS X Utilities window, click Continue, select the hard disk, and click Repair Disk.
- B. In the OS X Utilities window, click Select Volume, click Continue, select the hard disk, and click Verify and Repair.
- C. Quit the Recovery app, then open Disk Utility from the /Applications/Utilities/ folder on the OS X Recovery partition, select the hard disk, and click Repair Disk.
- D. Quit the Recovery app, then open Disk Utility from the /Applications/Utilities/ folder on the Macintosh HD partition, select the hard disk, and click Repair Disk.

Correct Answer: A

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### QUESTION 5

Migration Assistant is open on a Mac with OS X Mountain Lion installed. It CANNOT migrate user files from \_\_\_\_\_.

- A. a Time Machine backup on a connected USB hard disk
- B. an archive stored on iCloud
- C. another volume on the same computer



D. a Windows XP computer with Service Pack 3 or later installed

Correct Answer: B

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