



9L0-400^{Q&As}

Mac OS X Help Desk Essentials v10.3

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QUESTION 1

Which are ways to force quite an open Mac OS X v10.3 application? Choose all that apply.

- A. Use the forcequit command in Terminal.
- B. Press Command-Option-Escape and select the application from the list.
- C. Press Command-Control-Escape and select the application from the list.
- D. Select the application in System Profiler and click the Force Quit button.
- E. Choose Force Quit from the Apple menu and select the application from the list.

Correct Answer: BE

QUESTION 2

Which is an appropriate FIRST step when performing a software update on multiple computers that have Mac OS X v10.3?

- A. Restart each computer in a single-user mode.
- B. On one computer, choose Download Checked Items from the Update menu in Software Update.
- C. On one computer, choose Copy Update to Multiple Computers from the Update menu in Software Update.
- D. Copy the Software Update preferences from a computer on which the update has been installed, to all other computers.

Correct Answer: B

QUESTION 3

What are two ways to configure Mac OS X v10.3 to get LDAP information? Choose two.

- A. Use Directory Access to configure Mac OS X v10.3 to get LDAP information from a DNS server.
- B. Use Directory Access to configure Mac OS X v10.3 to use DHCP-supplied LDAP server information.
- C. Use Directory Access to configure Mac OS X v10.3 with the IP address, type, and search base of a specific LDAP server.
- D. Use the Sharing pane of System Preferences to configure Mac OS X v10.3 to use an Active Directory server as an LDAP server.

Correct Answer: BC

QUESTION 4



By default, the Mac OS X v10.3 shell prompt includes the "#" character after the user name when you _____.

- A. Are in your home directory.
- B. Have connected to another computer using ssh
- C. Are logged in as a user who is the Group Admin
- D. Are running the shell as the System Administrator

Correct Answer: D

QUESTION 5

To allow other Mac OS X v10.3 users on the network to access a USB printer connected to your Macintosh, you can _____.

- A. Start Print Service in Mac OS X server.
- B. Enable Network Printing in Print Setup Utility
- C. Add a network print queue in Print Setup Utility.
- D. Enable AppleTalk in the Network pane of System Preferences.
- E. Select the option to Share my printers with other computers in the Print and Fax pane of System Preferences.

Correct Answer: E

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