



9L0-400^{Q&As}

Mac OS X Help Desk Essentials v10.3

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QUESTION 1

By default in Mac OS X v10.3, you can use the Finder to _____. (Choose all that apply.)

- A. Burn a CD
- B. Create a disk image file
- C. See every file in your home directory
- D. To archive multiple items simultaneously using the Archive menu item
- E. Empty the trash securely, so that data-recovery software cannot restore the files.

Correct Answer: ADE

QUESTION 2

In Mac OS X v10.3, the default permission for Group and Others on the Drop Box folder in a user's Public folder are _____.

- A. Read only
- B. Write only
- C. No Access
- D. Read and Write

Correct Answer: B

QUESTION 3

To find out which firmware version a Macintosh with Mac OS X v10.3 has, you can _____. (Choose all that apply.)

- A. Use System Profiler
- B. Choose About This Mac OS X v10.3
- C. Start up in verbose mode
- D. Start up in Open Firmware
- E. Use the Open Firmware utility

Correct Answer: AD

QUESTION 4



Using Directory Access, you can configure your computer to_____.

- A. Use a specific WINS server for SMB service discovery.
- B. Be a member of more than one Windows workgroup.
- C. Disable Finder\\'s Connect to Server feature.
- D. Use AppleTalk to discover SMB services.

Correct Answer: A

QUESTION 5

To set up your computer that has Mac OS X v10.3to receive faxes, in the Print and Fax pane of System Preferences, _____.

- A. Click the Start Faxing button.
- B. Click the Faxing button, then click the "Receive faxes on this computer" checkbox.
- C. Click the Faxing button, then select your fax modem from the list of available fax modems.
- D. Click the Set Up Printing and Faxing button, click the Add button, then select your fax modem from the list of available fax modems.

Correct Answer: B

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