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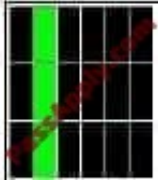
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QUESTION 1

Examine the exhibit.

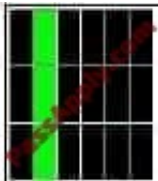


What is the correct name for this type of pixel anomaly?

- A. Dark dot defect
- B. Stuck sub-pixel
- C. Bright dot defect
- D. Vertical TAB fault

Correct Answer: D

In the examples below, a horizontal or vertical white or colored line would appear on the display, while the rest of the display would appear dark.



Whether the symptom is a white line, a black line, or a colored line, horizontal or vertical, the important thing to remember here is that TAB faults are resolved only by replacing the LCD display module itself, not by flexing the LCD display module, rubbing the display, or some other improvised method.

QUESTION 2

You are replacing a logic board in a Mac Pro. You should handle the board by its _____.

- A. edges
- B. heat sinks
- C. connectors
- D. components

Correct Answer: A



QUESTION 3

You are about to begin disassembly of an iMac (27-inch, Mid 2010) to replace the LCD display. Which TWO of the following tools are required to do this? SELECT TWO

- A. Multimeter
- B. Suction cups
- C. Service stand
- D. Anti-static, lint-free gloves
- E. Torx T-15 driver with 5 inch shaft

Correct Answer: BD

(First) Glass Removal Tools ESD wrist strap lint-free gloves suction cups sticky silicone roller sticky sheets to clean the silicone roller microfoam bag to store glass panel (Second) LCD Removal Tools ESD-wrist strap and mat ESD bag to store LCD panel Magnetized T10 screwdriver

QUESTION 4

You want to follow ESD prevention rules, but your work area is too small for you to be tethered with a wired wrist strap. What is one acceptable alternative solution to this issue?

- A. Use a wireless wrist strap.
- B. Use a grounded ESD heel strap.
- C. Do not practice ESD prevention.
- D. Work on the floor instead of a table.

Correct Answer: B

Mishandling components creates DOA parts that slow down repairs and drive customer dissatisfaction. In addition, you can set up work areas using heel straps instead of wriststraps. This leaves your hands free.

QUESTION 5

Which THREE of the following components should you be very careful with, when working inside an Apple portable? SELECT THREE

- A. Plastic tab
- B. Small screw
- C. Ribbon cable
- D. Deflection coil
- E. Anode aperture



F. Flyback transformer

Correct Answer: ABC

A portable computer's compact design results in smaller, lighter ribbon cables, connectors, tabs and latches. In addition, some components are more sensitive to ESD damage. Also, to minimize weight, the casing on some models is made

chiefly from plastic.

To minimize the risk of damage during repairs, you may use a plastic pry tool, such as Apple's Nylon Probe Tool, to separate plastics and to lift components.

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